



Arbor for Multi-Academy Trusts

The UK's most popular MIS and
school management software



Arbor

2 in 3

schools who switch
MIS choose Arbor

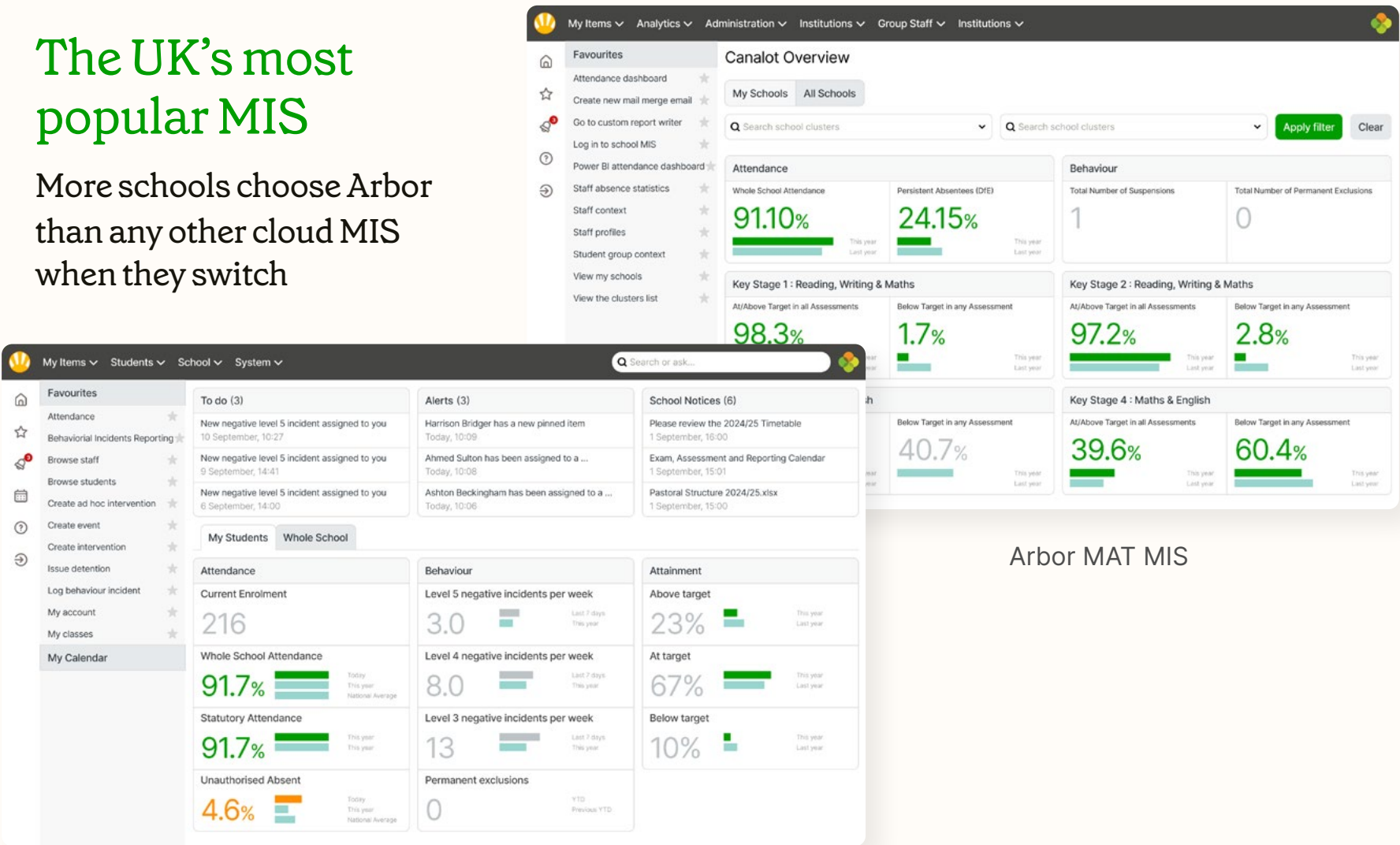
With Arbor, schools and MATs work *better*

At Arbor, we're proud to be home to the UK's most-loved school management software.

Every day, over 8,000 schools and trusts use our MIS to reclaim hours of their time, make their data meaningful and actionable, and support staff with the tools and insight they need to work at their best.

The UK's most popular MIS

More schools choose Arbor than any other cloud MIS when they switch



Arbor School MIS

Arbor MAT MIS

Supporting staff, reducing workload and driving impact

And now, we've become a full suite of best-in-class systems that work together to support operations across your trust and streamline the most time-consuming tasks and processes staff face.

The Arbor School Management Suite:



This guide is designed to help you get to know Arbor MIS, give you a quick introduction to our new products, and explain how and why so many secondary schools are choosing a better way to work with Arbor.

92%

Agree Arbor saves them time

74%

Agree Arbor has improved their working life

92%

Agree Arbor has transformed the way they work for the better

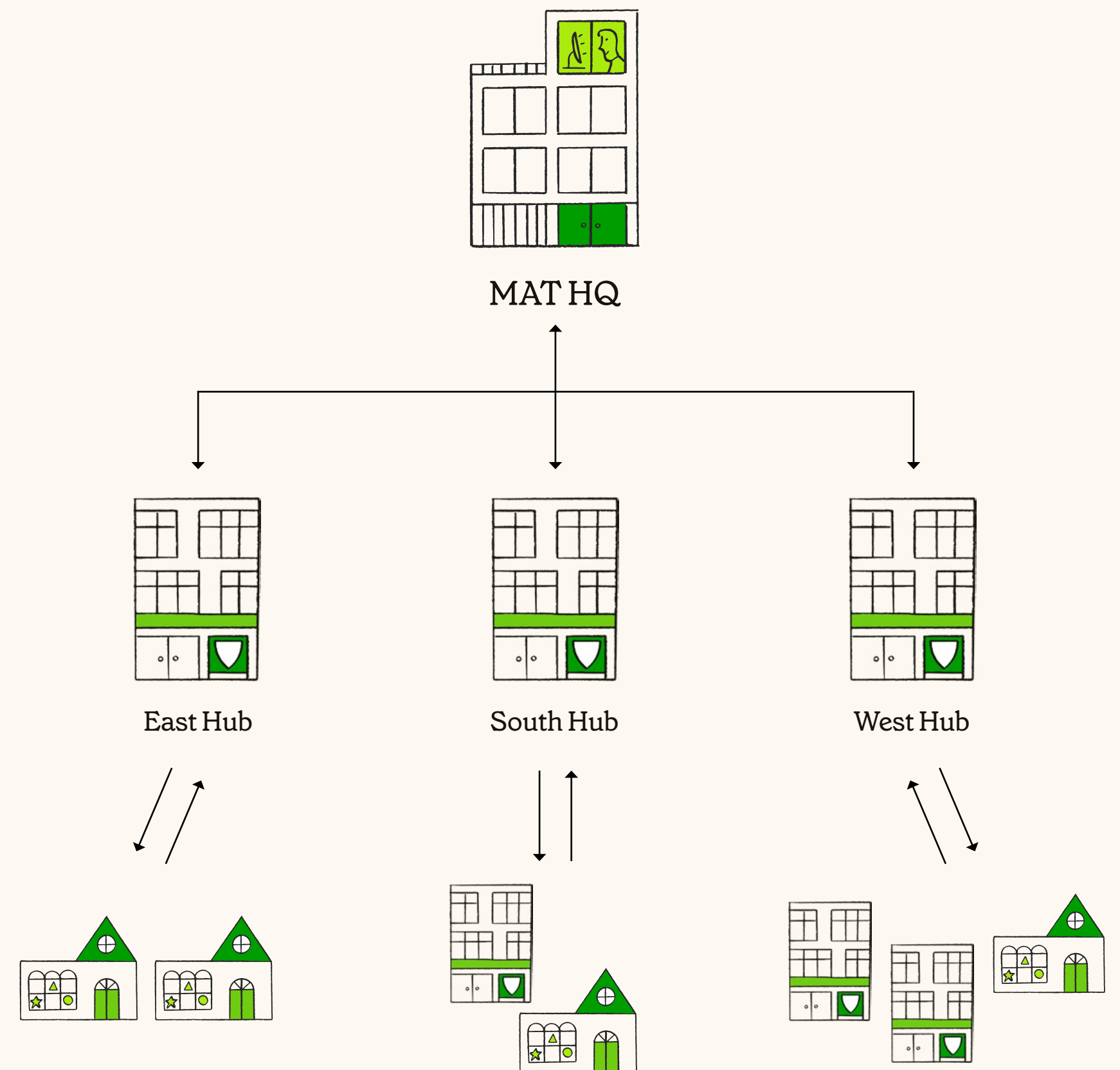
Work together *as one*

Our School and MAT MIS are designed to work together as one seamless pair of systems - where data and actions flow both ways: school-up, and trust-down.

So you can understand, and support, all your schools from one central hub - while giving them the tools to manage their day in the right way for them.

“In terms of what we can do at a trust level having MAT MIS has been game-changing. I couldn’t do my job without it.”

— Rob Wall, *Danes Educational Trust*



Arbor School MIS

- The UK’s most-loved MIS for primary, secondary and special schools
- Dedicated tools for teachers, office staff, leaders and parents - so everyone works from one shared system
- Joins-up data and systems school-wide. Integrates with the tools schools love
- Fully cloud-based. Let your team work remotely and flexibly

Arbor MAT MIS

- Gives you instant oversight of what’s going on across all your schools
- Built for collaboration and central action - from managing policies and processes, to central communication
- Easy navigation from MAT level to school, with remote logins
- Perfect for both single phase and mixed phase MATs

“Arbor has revolutionised the way we operate in schools across the MAT.

It allows teachers to seamlessly and efficiently record, gather and store information whilst using their tools to analyse the data itself. Once the assessments are streamlined across schools within the MAT, the MAT MIS Dashboard is a brilliant location to analyse data MAT-wide across all groups and demographics.

These same tools are ideal for teachers to identify groups of individuals and implement interventions accordingly and quickly. Arbor has changed the way we work; everyone from Teaching Assistants up to leadership now rely on the capabilities and tools that Arbor has to offer.”

– Alex Merrifield, MIS Leader
Gosport and Fareham Multi-Academy Trust

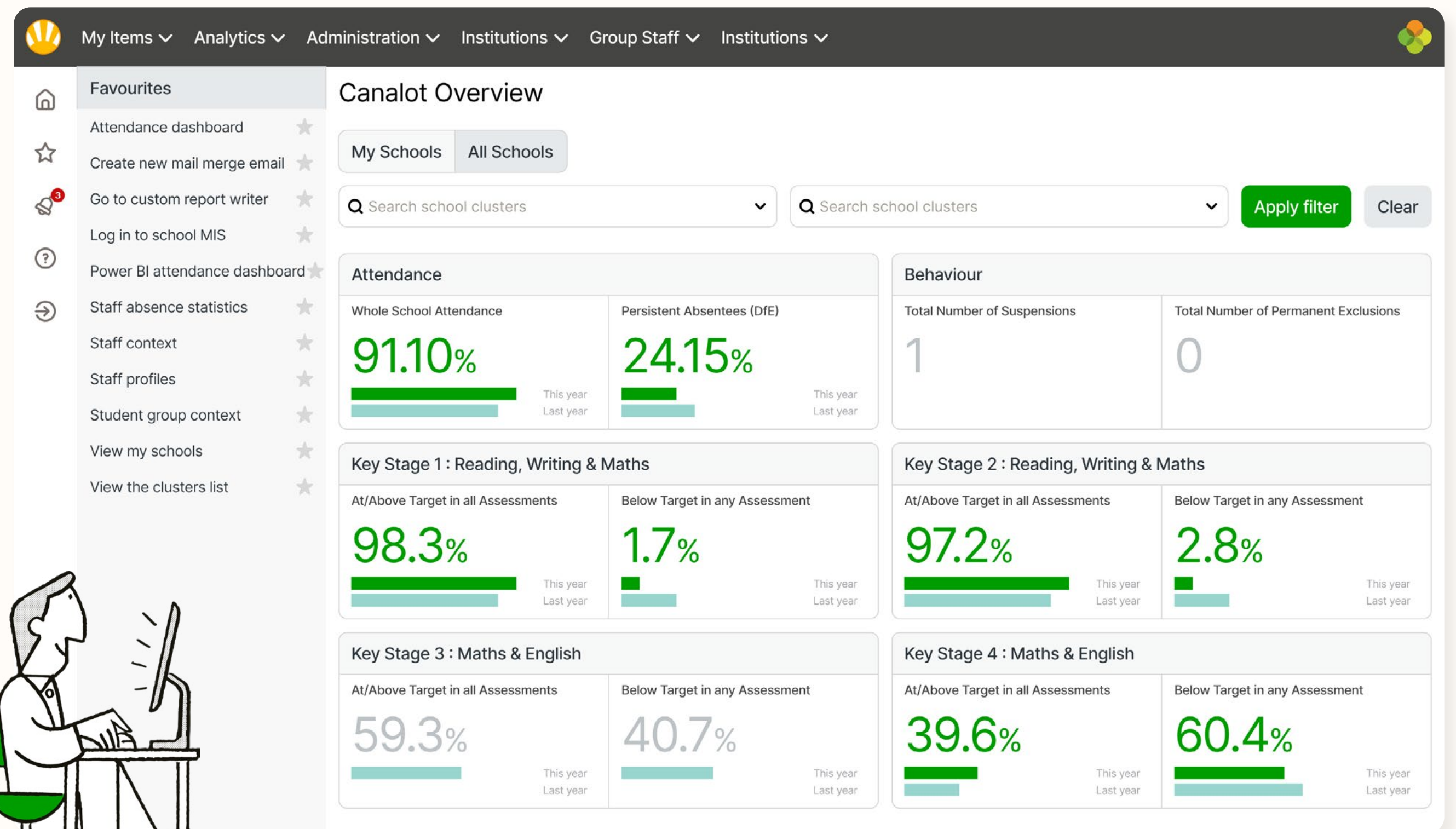
92% agree Arbor has transformed the way they work

Designed for everyone

Your MAT's mission control

More than just a dashboard, Arbor MAT MIS is custom built for better collaboration across your trust.

It gives your central team a dedicated tool to support your schools trust-wide, take action, and improve the way you run your trust.



Arbor has been a really helpful tool in allowing our board to ask questions, to generate those questions and strive to answer them... We are able to say 'come and have a look at what we do,' 'Look how it can be scaled up to a much bigger school.' There's that everyday collaboration."

– Louisa Mason, COO
The Good Shepherd Trust

Understand the complete picture of your schools

Get rich, real-time data across your schools - from attainment and behaviour to staff records and finance - without having to log in to different systems, or ask for reports.

Align processes, policies and records

Create consistency by rolling out trust-wide assessment policies, communication templates, pay scales or reporting frameworks.

Empower your central team

Roll out central processes, monitor trust-wide performance and share successes, insights and advice. Dive in to help your schools with tasks remotely, like census or end of year processes and reporting.

Make the most of the people across your trust

Centralising processes and tasks means you can save everyone time, share people resources across your schools, reduce cost and increase consistency.

The data and analytics platform for your *whole trust*

Arbor School and MAT MIS bring all your data together - everything from your student and staff data, to third party integrations, and even national benchmarks.

And with our suite of analytics tools, it's easy to make evidence based decisions wherever you are on your data journey.

Out-of-the-box central dashboards

View your schools' data as soon as you login. See trust-wide dashboards and templates, as well as drill-downs into individual schools, staff and students.

Flexible, painless reporting

Build custom reports in minutes and share them automatically with stakeholders on a schedule.

Know how your schools compare

Compare performance against MAT averages, and against national, demographic and cohort level benchmarks.

Bring data to life

Explore your data in new ways with Live Feeds and integrations with Excel, PowerBI and Google Data Studio.

Arbor Data Warehouse

You can even create your own custom data warehouse, managed by Arbor, so you can report on data from all your sources in one place.



“Having those strong data and information sharing systems standardised means that we’re all singing from the same hymn sheet.”

– Dave Leonard, Strategic IT Director, *Watergrove Trust*

Delivered in real-time

Arbor is powered by Snowflake, the market-leading data platform - which means even the biggest data sets are loaded quickly, reliably, and you don't have to wait to analyse your data.

The largest live benchmarking dataset

With thousands of schools using Arbor, we've built a unique, live dataset that helps you benchmark your performance at any time - without waiting for annual DfE data drops. Our national benchmarks come within 0.1% accuracy of the DfE.

Take action instantly

With our MAT MIS, key actions sit right alongside your data, so you can go from identifying an issue to quickly putting a solution in place. Add students to a group, or send communications - in just a couple of clicks.

“Our decision was based on Arbor’s approach to providing information rather than simply holding data, together with their *willingness to work with our schools* to make their data insightful.

Perhaps their greatest strength is the integrity with which they conduct their business. They do not, as so many do, ‘over promise and under deliver’, they are open about which areas of their product need to be improved and their senior management team is accessible, all the way through to the CEO, very refreshing indeed.

Our new Arbor MIS is now integrated with our finance and HR systems to provide us with the information we need to ensure we can deliver on our trust mission.”

– Adam Daly, Executive Lead for IT
Red Kite Learning Trust



74%

agree Arbor has
improved their
working life

School MIS Features

Census Wizard

Complete your census quickly and easily without repeated resubmissions

Arbor Parent App

Communicate with parents on the go, and take payments

Meals, clubs and trips

Easily schedule activities and link to consents and payments

Live link to Excel

Link all your data to Excel or PowerBI via Live Feed for seamless custom reporting

Assessments

Track your pupils' progress through school

Behaviour

Record, reward and report on behaviour and manage detentions

Arbor AI

Your new collaborator and assistant in Arbor, powered by ArborAI

Payments

Online and offline payments for meals, clubs and trips and manage your school shop

Communications

Send and receive SMS and email, with a fully searchable log

Report Builder

Build reports using any data point in Arbor, run them on a schedule

Interventions

Instant insight into the effectiveness of your interventions over time

Attendance

Lightning-fast digital registers - no more paper

Admin Automation

Automatic escalation of tasks and chasing via email and SMS

My Classroom

Create seating plans and manage your class

Calendar

School, staff and pupil calendars

Google Classroom integration

Sync data securely with your digital learning platform

Progress

Track summative and formative progress

SEN

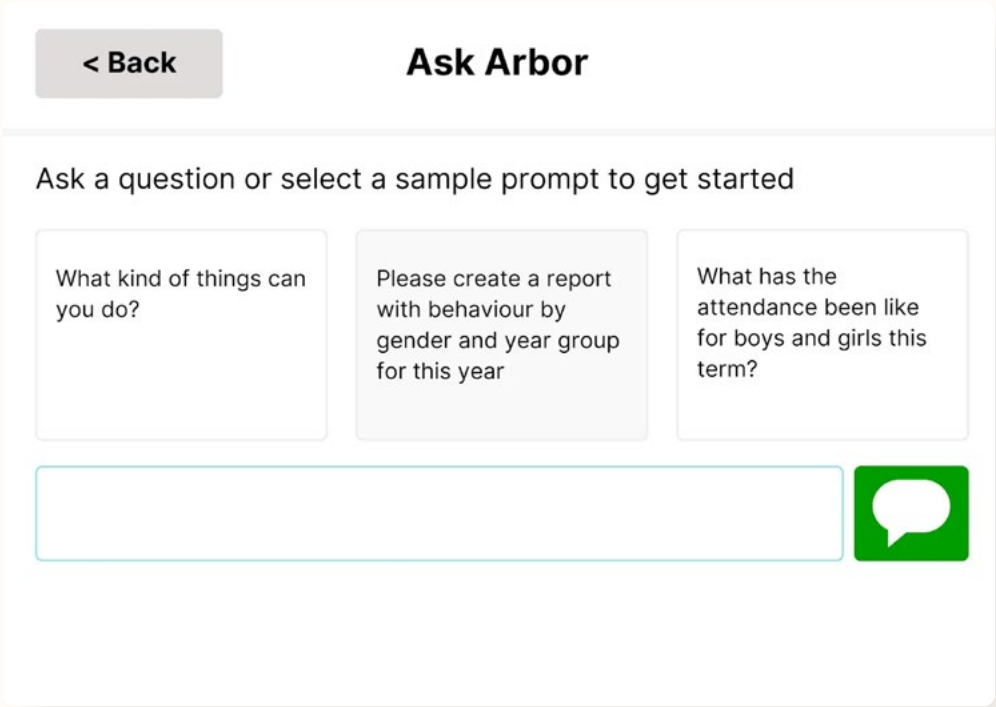
Assign and report on SEN

Arbor AI

Your everyday tasks just got even easier with Arbor AI

Need to draft a difficult letter to parents and guardians? Arbor can help. Looking for a quick way to create a student summary? Arbor can help with that, too.

Arbor AI is designed to be your time-saving assistant. With AI seamlessly integrated throughout Arbor, let us turn your requests into actions and make your everyday tasks even easier.



Just a few things Arbor AI can do:

Create an instant Student Summary

Arbor will summarise key data points about your students and combine them with written comments from you to produce a mini-student report.

Draft an email, letter or SMS

Tell Arbor what you want to write about, choose a tone of voice and a language, and Arbor will suggest a draft in seconds.

Suggest a formula

Describe what you need to calculate in your Custom Report, and Arbor will create the formula for you and display the results.

MAT MIS Features

Core

Automatically connects to Arbor MIS

No fiddly set up required! MAT MIS works out-of-the-box

Login to MIS

Click into your schools' sites straight from MAT MIS to follow up or take action

Data and reporting

Trust-level dashboards

See all your schools' data in one place, combining MIS, in-year progress and national data together

Custom Data Warehouse

Load your data into our managed infrastructure so you can report on data from all your sources in one place

User permissioning

Customise levels of user access to keep information secure

Custom reporting

Build custom trust, school, student or staff reports

Live Feeds

Built in Live Feeds allow you to explore your data in new ways and export out for further analysis

Benchmarking

Compare performance against MAT averages, and against national, demographic and cohort level benchmarks

Custom reporting

Build custom trust, school, student or staff reports

Schedule reports

Automatically send reports to school stakeholders

User defined fields (UDFs):

Create unique UDFs for your trust and pushdown to schools

Assessments

Policy pushdown

Set policies at trust level and pushdown for consistency across your schools

Attainment Over Time

Compare grades over time, and drill down to Student Profiles to take action

Mark and Cohort Level Analysis

See every assessment mark for every student in your trust

Integrations

BI tool integrations

Connect your Arbor data to your BI tool and view your dashboards within your MIS

External integrations

Integrate with your HR platform to reduce data duplication

Centralised communications

Email multiple groups

Send emails to multiple groups of staff, students and parents across your MAT

Communications log

Check the status of your messages, see what has been sent and when, and be reassured your emails have successfully been delivered

Monitor

Census Audit

See which schools have completed Census, and which need help

Attendance Thresholds

Get notified when a school falls below a threshold you've set

New School Year Setup Audit

Track your schools' New School Year Setup progress, and see which ones need help

HR and central staff management

Central team data

Record and track staff information. Add contract details, qualifications and checks, and record absences

New School Year Setup Audit

Track your schools' New School Year Setup progress, and see which ones need help

Pay scale pushdown

Centrally update pay scales in MAT MIS, then push them down to your schools with the click of a button

Report on staff data

Report on staff contracts, pay scales and absences



Arbor Data Warehouse

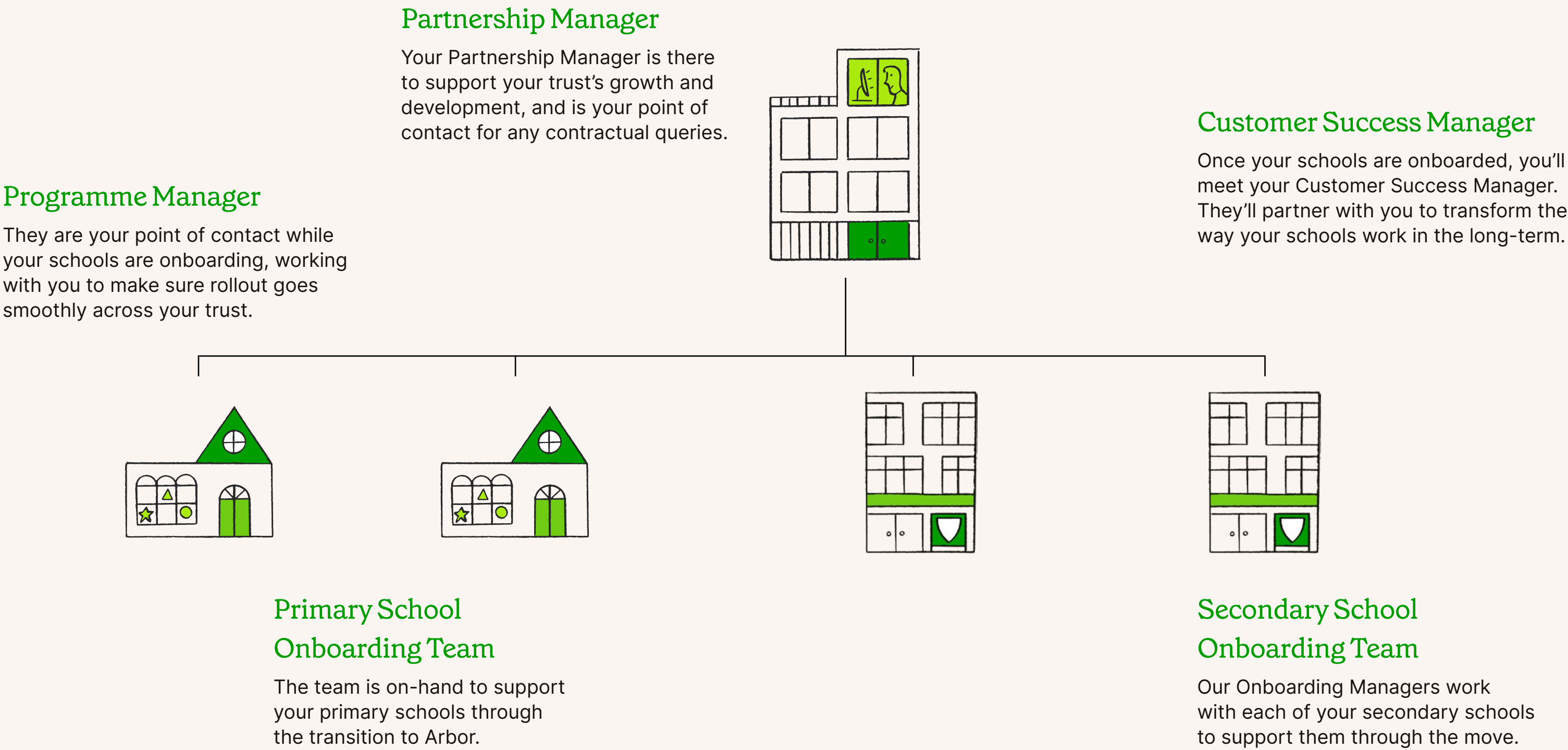
Our Data Warehouse as a Service gives you your own personalised Data Warehouse for your trust, managed by Arbor. Get access to all your MIS data, with connectors and support to import and view external datasets too. It's everything you want from your own Data Warehouse without the time and expense.

Making sure your vision becomes reality

When your MAT joins Arbor, you'll have a dedicated team at your side who all have expert knowledge of managing change across organisations of all shapes and sizes.

“The migration process was eased by knowledgeable staff. I like the fact that we are signposted to guides and training at every step of the way even under the current situation. There appears to be a structured network of available support which is crucial to any changeover.”

– Annette Whittaker, Administrator,
Dove Bank Primary School



Plus support from our:

Customer Education Team

Claire and her expert team will deliver your training to get you using Arbor like a pro in no time.

Customer Success Analysts

Provide ongoing support for your staff, with the option to book a dedicated MAT support slot.

Customer Support

If you need quick answers to questions about the platform at any point, you can always get in touch with our support team.

What the process looks like

Having migrated over 8,000 schools and trusts (more than any other cloud provider!), we’re confident that our process is as easy it can be.

Phase One	Phase Two	Phase Three
<p>Contract signed</p> <p>Data migration and onboarding training begins</p> <p>We understand that each trust is one of a kind - with varying school compositions, sizes, challenges, and management styles.</p> <p>So, the first thing we'll do is get a good understanding of your goals and get to know you and your trust inside and out.</p>	<p>Arbor goes live!</p> <p>Set up Arbor and get to grips with how to use it</p> <p>Together, we'll map out a phased onboarding of Arbor across your trust.</p> <p>We'll guide each of your schools through the process, providing plenty of training and time to test their data and build staff confidence before Arbor goes live.</p>	<p>Onboarding complete</p> <p>Ongoing usage and long-term success</p> <p>Our dedicated team will be with you throughout your onboarding and long after migration, helping to make sure that Arbor is a lasting success across your trust.</p>

Your primary and secondary schools are supported with their own dedicated, tried-and-tested onboarding and implementation plans.

Primary Schools: *typically onboarded in 8 weeks*

Secondary Schools: *typically onboarded in 12 weeks*

“If every implementation process was as seamless as Arbor’s, no one would have sleepless nights over such a big organisational move. The support and direction throughout has been brilliant!”

– Preston Hedge’s MAT



98%

customer satisfaction score for training

95%

customer satisfaction score for support

700+

MATs migrated



The Arbor School Management Suite for MATs

Support essential operations trust-wide and streamline your staff's most time-consuming tasks with products that work brilliantly together with Arbor MIS.



Part of  Arbor

SAMpeople is a complete HR system for schools and trusts, designed by education HR specialists. Already used and loved by over 1,700 schools and MATs, it's the UK's fastest-growing HR system today.

Finally get the complete picture of your staff

With SAMpeople and Arbor together, staff data syncs instantly everywhere at once. Reduce double entry and get a complete picture of absences, turnover, DE&I and more across your whole trust.

Create consistent HR processes

Align HR processes, policies and templates across your schools, and manage them centrally - with education HR best-practice built-in.

From contracts to case-work

Give your HR team a dedicated tool to manage everything from absences and HR cases, to staff CPD and compliance, from start to finish in one place.

Help employees self serve

SAMpeople's mobile-friendly portal gives staff a simple way to request leave, access documents, view training and submit new personal details

Recruit with confidence and professionalism

Create a professional online candidate journey, advertise roles and ensure Safer Recruitment at every step. SAMpeople Recruit integrates seamlessly with SAMpeople to join-up the whole journey.



Part of  Arbor

Give your schools a fast, friendly and powerful way to manage their timetables with the UK's leading timetabling software.

With Arbor and TimeTabler together,

your schools can manage last-minute changes to rooms or staffing, and create accurate reports on teacher workloads and room usage, straight from Arbor MIS.

Fast, friendly and powerful

TimeTabler guides you through each step, automatically checks for clashes and recommends where lessons could go, and why - so it's east to make informed decisions.

Handles any timetabling challenge

From part-time staff, to staggered lunch breaks and split-site schools. Rapidly explore combinations to find the best fit - like working with a timetabling genius behind the scenes

Help students study their preferred subjects

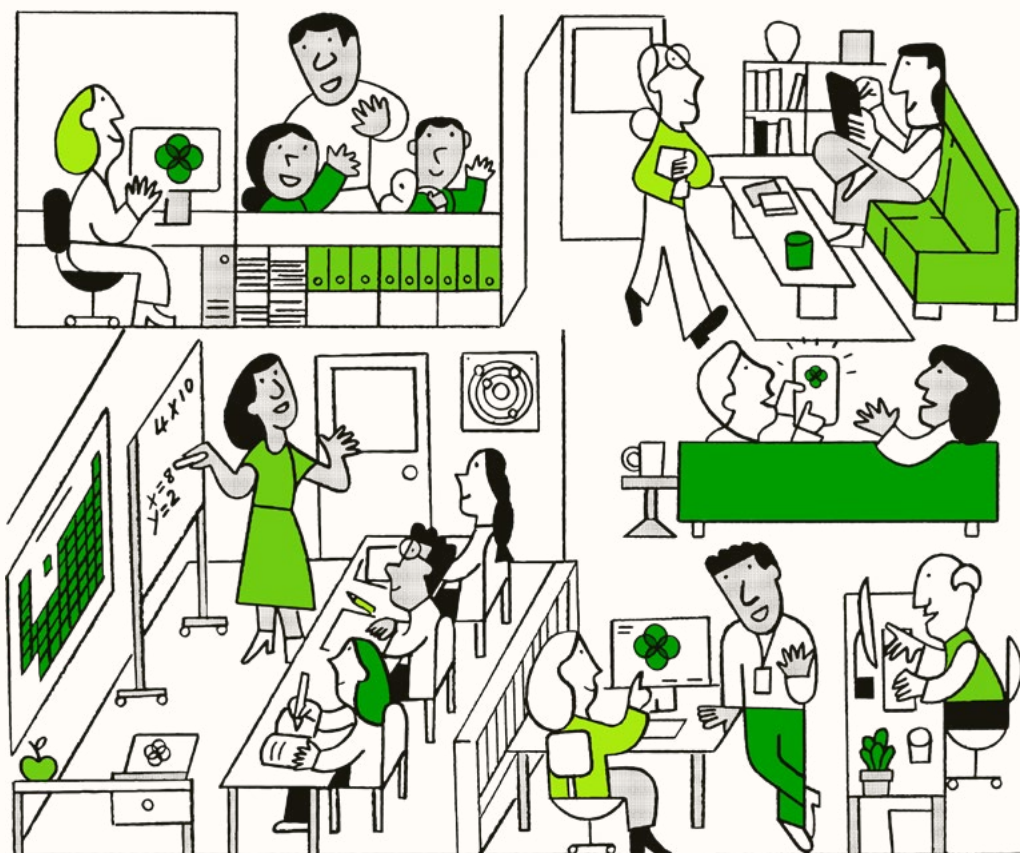
With dedicated Options software, you can collect GCSE or sixth-form subject choices, set rules to follow, and find the best solutions in the same powerful and intuitive way.

The Arbor Community

Be part of something *bigger*

Great software is just the start. When you join Arbor, you join a whole community of schools who want to work better.

Join schools from across the country at ArborFest, our flagship annual conference that's packed with inspiring talks and workshops, both in-person and online.



“What I love about Arbor is that they’re always ready to change... They’re constantly bringing in new features and listening to what schools need.”

– Luke Mulhall,
Digital Strategy at King’s Group Academies



Have your say in where we go next. We update Arbor fortnightly, listening closely and responding to what you tell us. Help us shape the UK’s best MIS.



Discover and share best practice year round through Arbor HQ, our *online customer community*.

Serious about safety

We're proud not just to meet but exceed all recommended government guidelines on security standards to protect your school

Digital and physical security

- ✓ We're fully cloud-hosted in Amazon Web Services' London data centre
- ✓ We store, process and manage all personal data and backups in the UK
- ✓ We encrypt your data in Transit and At Rest using bank-grade 256-bit SSL
- ✓ Our servers are patched continuously to reduce security vulnerabilities
- ✓ We maintain physical security at every Arbor office using access control, secure keys, CCTV, 24/7 security personnel and secure perimeter doors
- ✓ We are certified to the latest PCI DSS 4.0, giving your payments the highest level of security
- ✓ We are ISO 9001 certified, showing our commitment to delivering consistent quality in our products and services

Arbor MIS and GDPR

- ✓ Role-based access control (RBAC) allows schools to manage each staff member's permissions
- ✓ Secure logins for every user. Plus, schools can choose from a range of additional security features, including password rules, enforced regular password changes, and two-factor authentication. Arbor also automatically logs out after a period of inactivity
- ✓ Easily retrieve data to comply with Subject Access Requests
- ✓ Data quality dashboard to help keep your system updated. Arbor will automatically flag records that are missing key information and potential duplicates, and the Data Retention page will help you delete unnecessary data

Our MAT MIS Packages

Essentials

Features include:

- ✓ Connects to Arbor MIS automatically
- ✓ Permission log in to school MIS
- ✓ Built in attendance, behaviour and context dashboards
- ✓ Custom Report Builder
- ✓ Live feeds
- ✓ Create clusters
- ✓ Central team staff records, checks and reporting
- ✓ User management permissions
- ✓ Staff search list
- ✓ MAT level API
- ✓ User List Audit

Plus

All Essentials features, plus:

- ✓ Assessment Dashboards
- ✓ Assessment Policy Pushdown
- ✓ Attainment Over Time
- ✓ Attendance Thresholds
- ✓ Census Audit
- ✓ Centralised Emailing
- ✓ Bulk actions
- ✓ New School Year Setup Audit
- ✓ Pay Scale Pushdown
- ✓ Parental Engagement
- ✓ BI Connector
- ✓ BI Viewer
- £ Data Connectors
- £ HR Integration
- £ Shared Teaching

Enterprise

All Essentials and Plus features, plus:

- ✓ Custom Data Warehouse
- ✓ Data Connectors
- £ HR Integration
- £ Shared Teaching

Book a free demo or get in touch to *find out more*

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Arbor