Arbor for *Primary* Schools

The UK's most popular MIS and school management software

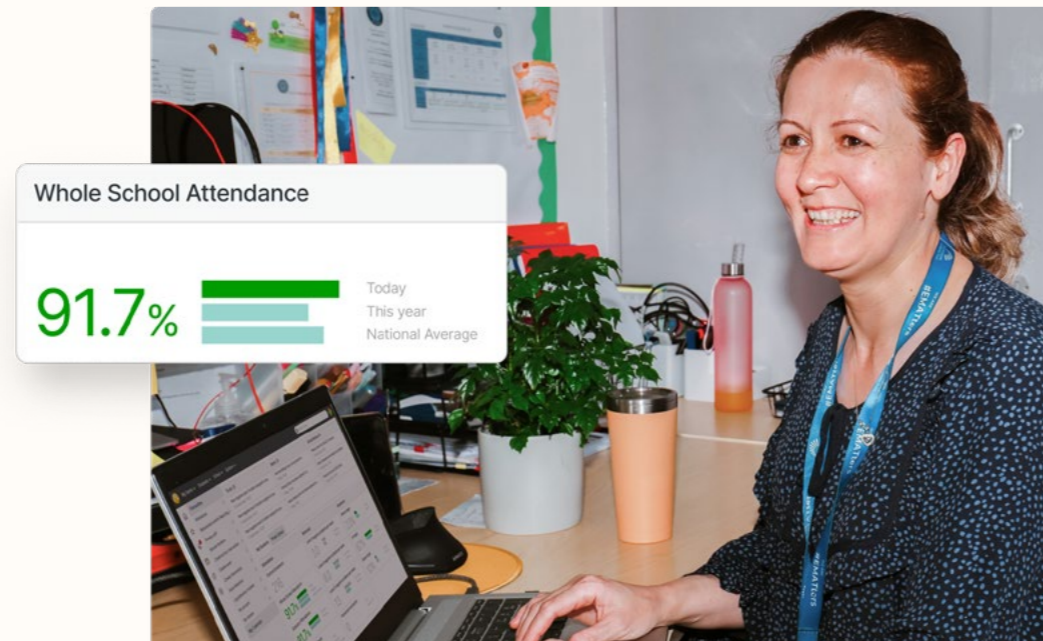**Arbor**

2 *in* 3

schools who switch MIS choose Arbor

With Arbor, schools work *better*

At Arbor, we're proud to be home to the *UK's most loved MIS and* school management software
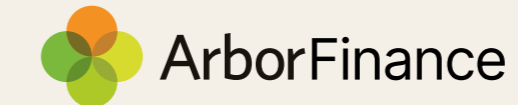
Every day, over 8,000 schools and trusts use our MIS to reclaim hours of their time, see the data that matters clearly, and support staff with the tools they need to work at their best.

Whole School Attendance

91.7%

Today
This year
National Average

More primary schools choose Arbor than any other cloud-MIS

And now, we're a full suite of best-in-class systems that work together to support operations across schools and streamline the most time-consuming tasks staff face.

The Arbor School Management Suite:

Arbor

ArborFinance

SAM people
Part of Arbor

TimeTabler
Part of Arbor

92%

Agree Arbor has transformed the way they work for the better

74%

Agree Arbor has improved their working life

92%

Agree Arbor saves them time

This guide is designed to help you get to know Arbor MIS, give you a quick introduction to our new products, and explain how and why so many primary schools are choosing a better way to work with Arbor.
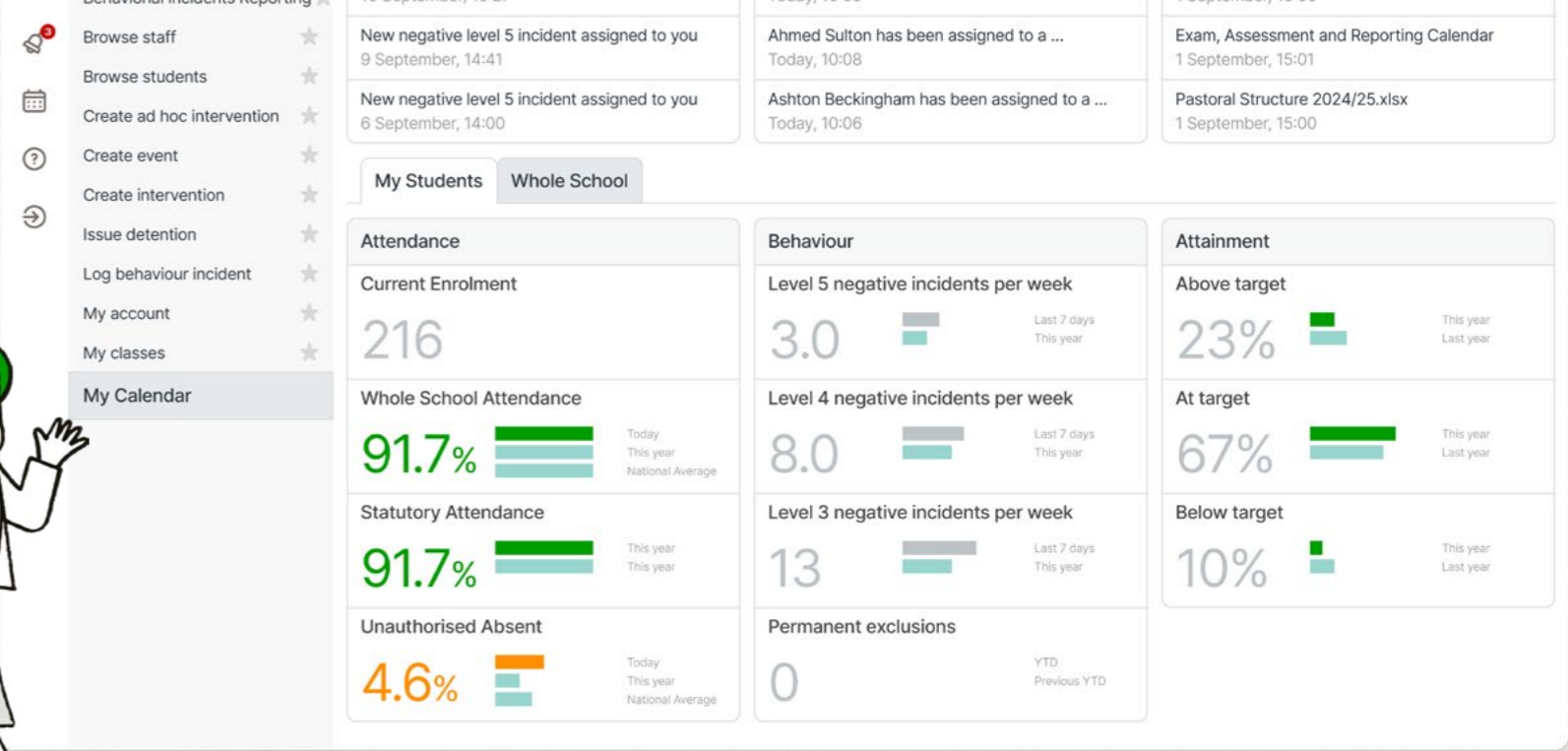
Bringing *everything* under one roof

Arbor MIS makes it easy for staff across your primary school to work together in one, intuitive shared workspace.

It's designed to be joyfully easy to use - so everyone from teachers to the head can dive in - cuts down on third party systems, and brings data together for a complete picture of every pupil in your school.

Rated the UK's most intuitive MIS

70%

Have eliminated at least one third party system with Arbor

£2k+

saved per year by eliminating third party systems

Everything lives in one connected system

No more endlessly updating data in multiple places or chasing paper slips. Arbor's fully integrated modules - from communications, to payments and trip management - means everything's at hand

Integrates seamlessly with your favourite tools

Joyfully easy and intuitive to use

Tired of clunky, complex and dull-looking systems? Arbor looks and feels like a breath of fresh air, is easy to navigate, and intuitive enough for anyone to self-teach

Take action, on the spot

With the information and the tools you need in one place, you can go from identifying an issue to quickly putting a solution in place. Add pupils to an intervention, send an email home, in just a couple of clicks

"There was a real nervousness about implementing such a big change. But actually, [Arbor] was a breath of fresh air. There was relief from staff when it was implemented and they could see what they could do. *There's this feeling like the sky's the limit for us now.* I regularly hear "oh can Arbor do that for us?". It's a constant theme around the Admin Hub. "

Lynette Clapham
Headteacher at Rawdon St. Peter's Primary School

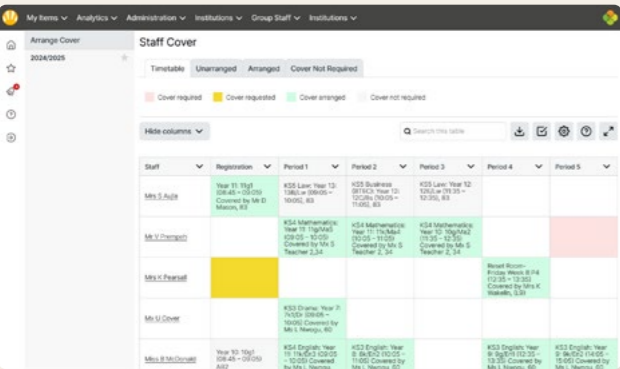# 92%

agree Arbor has *transformed* the way they work

A *shared* workspace

We've designed Arbor with features tailored to every role, so you can break down bottlenecks and work together in one place - while reducing the burden on the office for everything, too!

" I used to get questions like "can you run me a report? Can you search this? Can you find this for me?" It was a complete epiphany when we showed the teachers how they could pull up their own class list and do X, Y or Z. There was a moment of "oh my goodness, we can all do this."

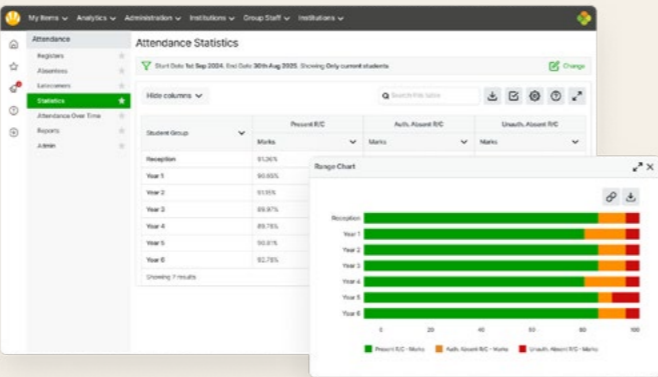– Sharon, Senior Administration Officer, *Hamble Primary School*

Office staff

Let your MIS do more of the heavy lifting

From completing census, to chasing attendance - Arbor reduces repetitive steps, automates things you do a lot, and surfaces what you need in fewer clicks.

- Automated absence follow-up
- Built in communications
- School Census Wizard
- Clubs and Trips Manager

Leaders

Understand your whole school at a glance

Reduce reporting headaches for everyone with real-time data on your homepage. Drill down to the detail, or filter by pupil groups, and follow up instantly..

- KPI dashboards
- Automated reporting
- Live data feeds
- Pastoral progress reports

Teachers

Stay on top of things and act, fast

Arbor organises everything in one place: from your calendar to live pupil stats, pastoral notes, and alerts. Record everything as soon as it happens, and follow up in a couple of clicks.

- Teacher Homepage
- Pupil Profile
- Digital Registers

Parents & Guardians

Stay in the loop, in one place

See insights into a child's progress, activities and to-dos in the Arbor app. It also simplifies updating details, managing payments, and more.

- Parents evening booking
- Cashless payments
- In-app messaging

"From an SLT perspective, it is far easier to use compared to our previous system. Hugely more efficient, quicker to get things done. For instance: registers for different clubs, pulling up contact details of parents, and analysing data... In terms of where we were before, *it's such a huge time saver.*"

Lizzie Shackleford
Deputy Headteacher at Copnor Primary School

COPNOR & PRIMARY SCHOOL
Aspire & Achieve

74%
agree Arbor has improved their working life

Bring data to life and know *what to do next*

Data is one of the most powerful tools you have, but it's messy - particularly when it's living in different systems.

Arbor MIS brings it all together - from your staff and pupil data, to all your school apps - and makes it easy for anyone to use and take action from.

"The data that's surfaced in Arbor is accessible, digestible and allows you to make data-driven decisions. You've got a more accurate and up to date understanding, which helps you determine what the next steps are in terms of moving a child's learning forward."

– Kirsten Beaven,
*School Business Manager
at Vaughan Primary School*

See the data that matters clearly

Intuitive, interactive dashboards tailored to each role instantly show you the information most relevant to you.

Flexible, painless reporting

Produce DfE-compliant reports from templates, or build them custom in an instant. Plus, share them automatically with stakeholders on a schedule.

The largest live benchmarking dataset

With thousands of schools using Arbor, we've built a unique, live dataset that helps you benchmark your performance at any time - without waiting for annual DfE data drops. Our national benchmarks come within 0.1% accuracy of the DfE.

Our Primary School MIS features

Census Wizard
Complete your census quickly and easily without repeated resubmissions

Attendance
Lightning-fast digital registers - no more paper

Calendar
School, staff and pupil calendars

Report Builder
Build reports using any data point in Arbor, run them on a schedule

Interventions
Instant insight into the effectiveness of your interventions over time

Arbor AI
Your new collaborator and assistant in Arbor, powered by ArborAI

My Classroom
Create seating plans and manage your class

Live link to Excel
Link all your data to Excel or PowerBI via Live Feed for seamless custom reporting

Assessments
Track your pupils' progress through school

Safeguarding
Securely premissioned access to child protection

Admin Automation
Automatic excalation of tasks and chasing via email and SMS

Meals, clubs and trips
Easily schedule activities and link to consents and payments

Communications
Send and receive SMS and email, with a fully searchable log

Behaviour
Record, reward and report on behaviour and manage detentions

Progress
Track summative and formative progress

Arbor Parent App
Communicate with parents on the go, and take payments

Payments
Online and offline payments for meals, clubs and trips and manage your school shop

Google Classroom integration
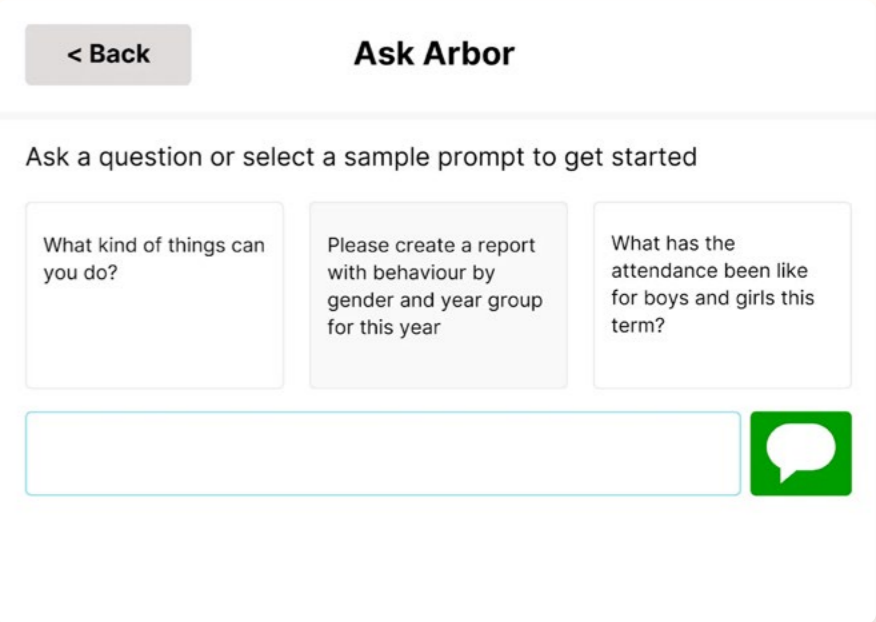Sync data securely with your digital learning platform

SEN
Assign and report on SEN

Arbor AI

Your everyday tasks just got even easier with Arbor AI

Need to draft a difficult letter to parents and guardians? Arbor can help. Looking for a quick way to create a student summary? Arbor can help with that, too.

Arbor AI is designed to be your time-saving assistant. With AI seamlessly integrated throughout Arbor, let us turn your requests into actions and make your everyday tasks even easier.

Just a few things Arbor AI can do:

Create an instant Student Summary
Arbor will summarise key data points about your students and combine them with written comments from you to produce a mini-student report.

Draft an email, letter or SMS
Tell Arbor what you want to write about, choose a tone of voice and a language, and Arbor will suggest a draft in seconds.
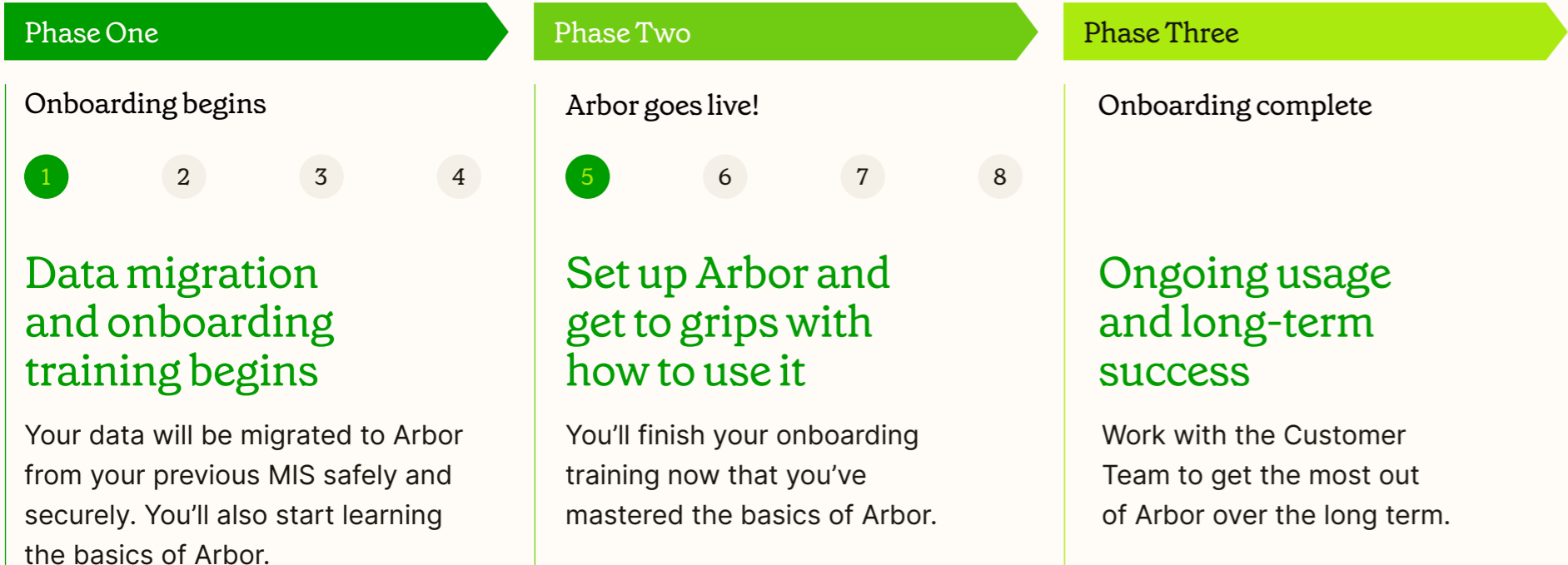
Suggest a formula
Describe what you need to calculate in your Custom Report, and Arbor will create the formula for you and display the results.

How we make Arbor a *success* at your primary school

Having migrated over 6,000 primary schools (more than any other cloud provider!), we're confident that our process is as easy it can be.

Get up and running in 8 weeks

Our hassle-free, self-guided journey for primary schools is designed to help everyone move to Arbor with confidence.

Phase One → **Phase Two** → **Phase Three**

Phase One	Phase Two	Phase Three
Onboarding begins	Arbor goes live!	Onboarding complete
1 2 3 4	**5** 6 7 8	
Data migration and onboarding training begins	**Set up Arbor and get to grips with how to use it**	**Ongoing usage and long-term success**
Your data will be migrated to Arbor from your previous MIS safely and securely. You'll also start learning the basics of Arbor.	You'll finish your onboarding training now that you've mastered the basics of Arbor.	Work with the Customer Team to get the most out of Arbor over the long term.

98%
customer satisfaction score for training

95%
customer satisfaction score for support

"The migration process was eased by knowledgeable staff. I like the fact that we are signposted to guides and training at every step of the way even under the current situation. There appears to be a structured network of available support which is crucial to any changeover."

– Annette Whittaker, Administrator, *Dove Bank Primary School*

Supported at every step by our *expert* team:

Primary School Onboarding Team
Kate and her team are on hand throughout your onboarding journey, ready to answer any questions and make sure you're hitting the ground running.

Customer Education Team
With first-hand school experience, Adam and his expert team will deliver your training, and get you using Arbor like a pro in no time.

Customer Success Team
Once you're all set up, our team works with you to achieve long-term goals like increasing parental engagement, or using data.

Customer Support Team
For quick answers to questions about Arbor MIS, you can always get in touch with our support team
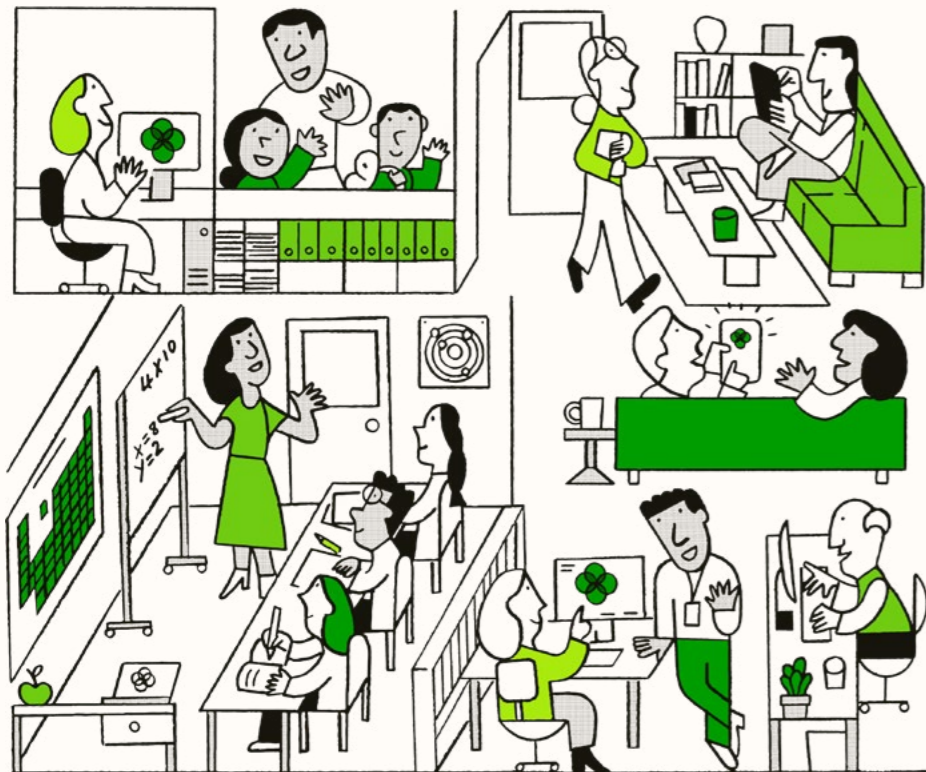
Our support partners

We know how important it can be to keep your local, trusted support team. We work with over 50 accredited support and training partners.

If they're on the list below, it means they're certified on Arbor. So you can get a new MIS but keep your local support team for day-to-day help.
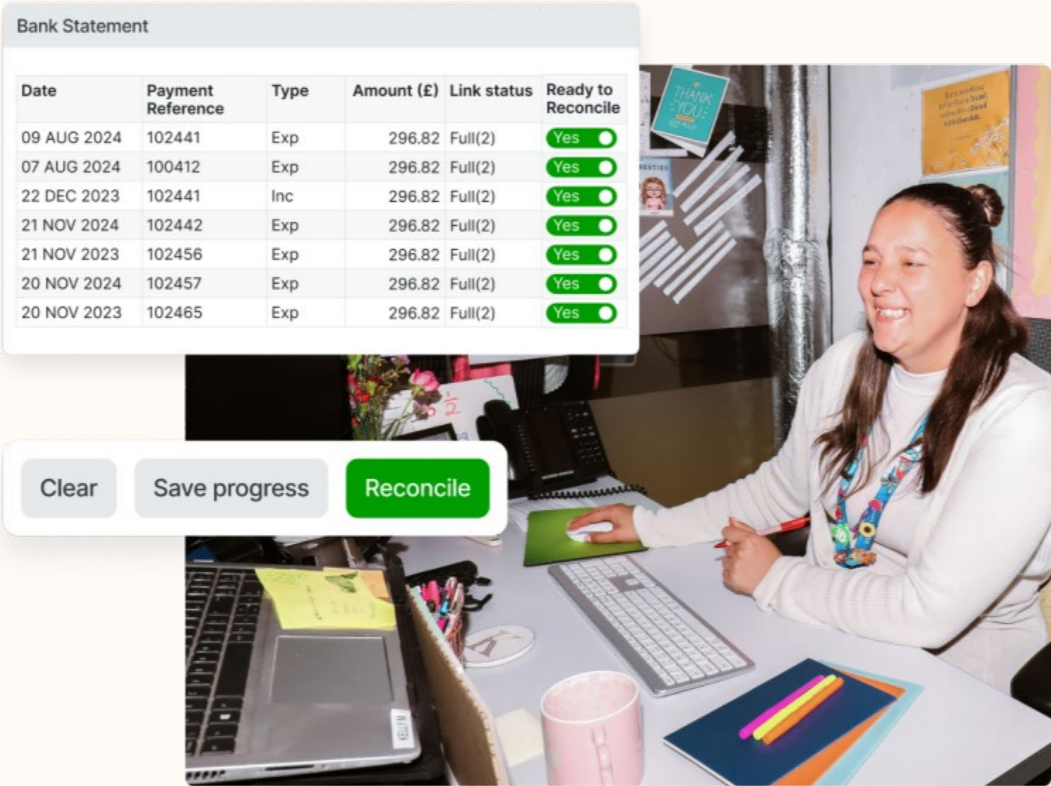
Be part of something *bigger*

Have your say in where we go next. We update Arbor fortnightly, listening closely and responding to what you tell us. Help us shape the UK's best MIS.

Great software is just the start. When you join Arbor, you join a whole community of schools who want to work better.

Join schools from across the country at ArborFest, our flagship annual conference that's packed with inspiring talks and workshops, both in-person and online.

#ArborFest

Discover and share best practice year round through Arbor HQ, our online customer community.

Simple accounting software for schools

Shrink reporting and reconciliation down from hours to minutes with Arbor Finance. User-friendly and affordable, it's perfect for LA maintained schools.

Everything you need, nothing you don't

Our simple, cash book accounting system doesn't make life complicated. Manage it all, from bank reconciliation and invoices, to purchase orders and reporting, in a clean and simple interface.
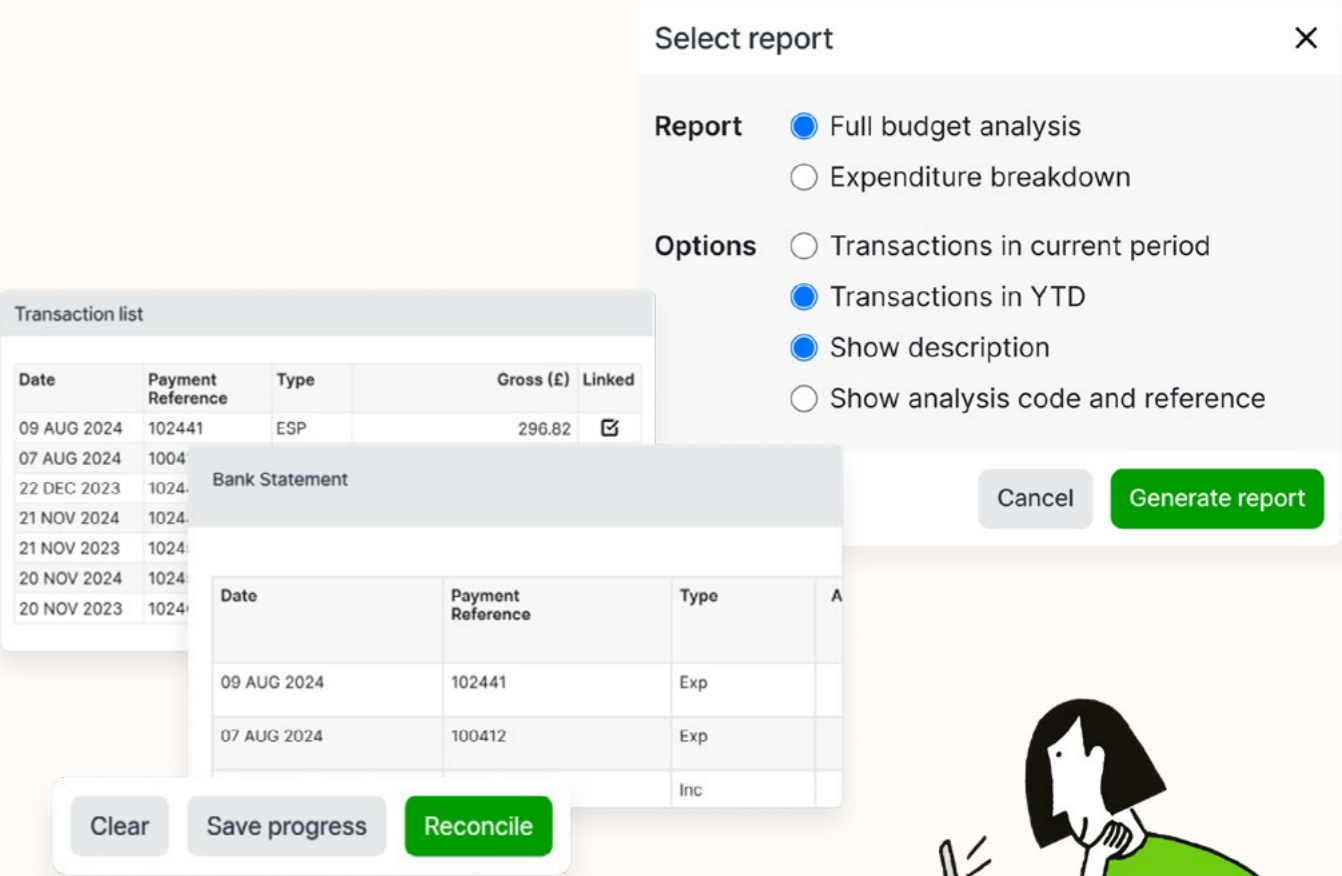
Save hours on reporting

With statutory reports like the CFR built-in and ready to go. Or share data with your LA, headteacher or governors in the format they need to see it in, with easy custom reports.

Perfect for multi-taskers

Get started with Arbor Finance with very little training. Whether you're a business manager, senior leader, finance officer or administrator, Arbor Finance is quick to pick up and run with.

Arbor Finance is part of the Arbor School Management Suite

With Arbor MIS and Arbor Finance together, you can finally move everything off your server, work with just one team for both your MIS and your finance system, and make month-end much less of a mountain.

"I use Arbor Finance every day, and it's a superb piece of software. I can't think of anything that needs improving, but if I did, I'd know that I could go to Arbor and they'd take the feedback onboard. When I used a legacy finance system, reconciling month end would be an arduous task. Whereas now with Arbor Finance, it is so much easier."

— Susie Warriner
   School Business Manager
   Le Cateau Community Primary School

Data protection and GDPR

Serious about safety

We're proud not just to meet but exceed all recommended government guidelines on security standards to protect your school

Digital and physical security

- We're fully cloud-hosted in Amazon Web Services' London data centre
- We store, process and manage all personal data and backups in the UK
- We encrypt your data in Transit and At Rest using bank-grade 256-bit SSL
- Our servers are patched continuously to reduce security vulnerabilities
- We maintain physical security at every Arbor office using access control, secure keys, CCTV, 24/7 security personnel and secure perimeter doors
- We are certified to the latest PCI DSS 4.0, giving your payments the highest level of security
- We are ISO 9001 certified, showing our commitment to delivering consistent quality in our products and services

Arbor MIS and GDPR

- Role-based access control (RBAC) allows schools to manage each staff member's permissions
- Secure logins for every user. Plus, schools can choose from a range of additional security features, including password rules, enforced regular password changes, and two-factor authentication. Arbor also automatically logs out after a period of inactivity
- Easily retrieve data to comply with Subject Access Requests
- Data quality dashboard to help keep your system updated. Arbor will automatically flag records that are missing key information and potential duplicates, and the Data Retention page will help you delete unnecessary data

Find the right fit for your Primary School

Our Packages

Core

Our best-of-breed basics:

- Attendance
- Behaviour
- Progress Tracking
- Census & Statutory Reporting
- Pupil & Staff Profiles
- Emails
- Clubs & Trips Management
- Staff Cover Management
- Custom Report Writer
- Pupil Report Cards
- Send SMS

Comms

Everything in Core, plus:

- Parent Portal
- Arbor Parent App
- Payments for clubs, meals & Trips
- Meal Management
- Parents Evening Booking
- Pupil Portal
- Custom Report Cards
- Custom Behaviour
- Workflows

Perform

Everything in core & comms, plus:

- Payments Plus
- Staff Performance
- My Classroom
- Intervention Tracking
- Formative Assessments

Book a free demo or get in touch to *find out more*

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Arbor