Arbor for *Secondary* Schools

The UK's most popular MIS and school management software

Arbor

2 *in* 3
schools who switch MIS choose Arbor

With Arbor, schools work *better*

At Arbor, we're proud to be home to the *UK's most loved MIS and* school management software

Every day, over 8,000 schools and trusts use Arbor MIS to reclaim hours of their time, see the data that matters clearly, and support staff with the tools and insight they need to work at their best.

More secondaries choose Arbor than any other cloud-MIS

And now, we're a full suite of best-in-class systems that work together to support operations across schools and streamline the most time-consuming tasks staff face.

The Arbor School Management Suite:

Arbor

ArborFinance

SAM people
Part of Arbor

TimeTabler
Part of Arbor

92%

Agree Arbor has transformed the way they work for the better

74%

Agree Arbor has improved their working life
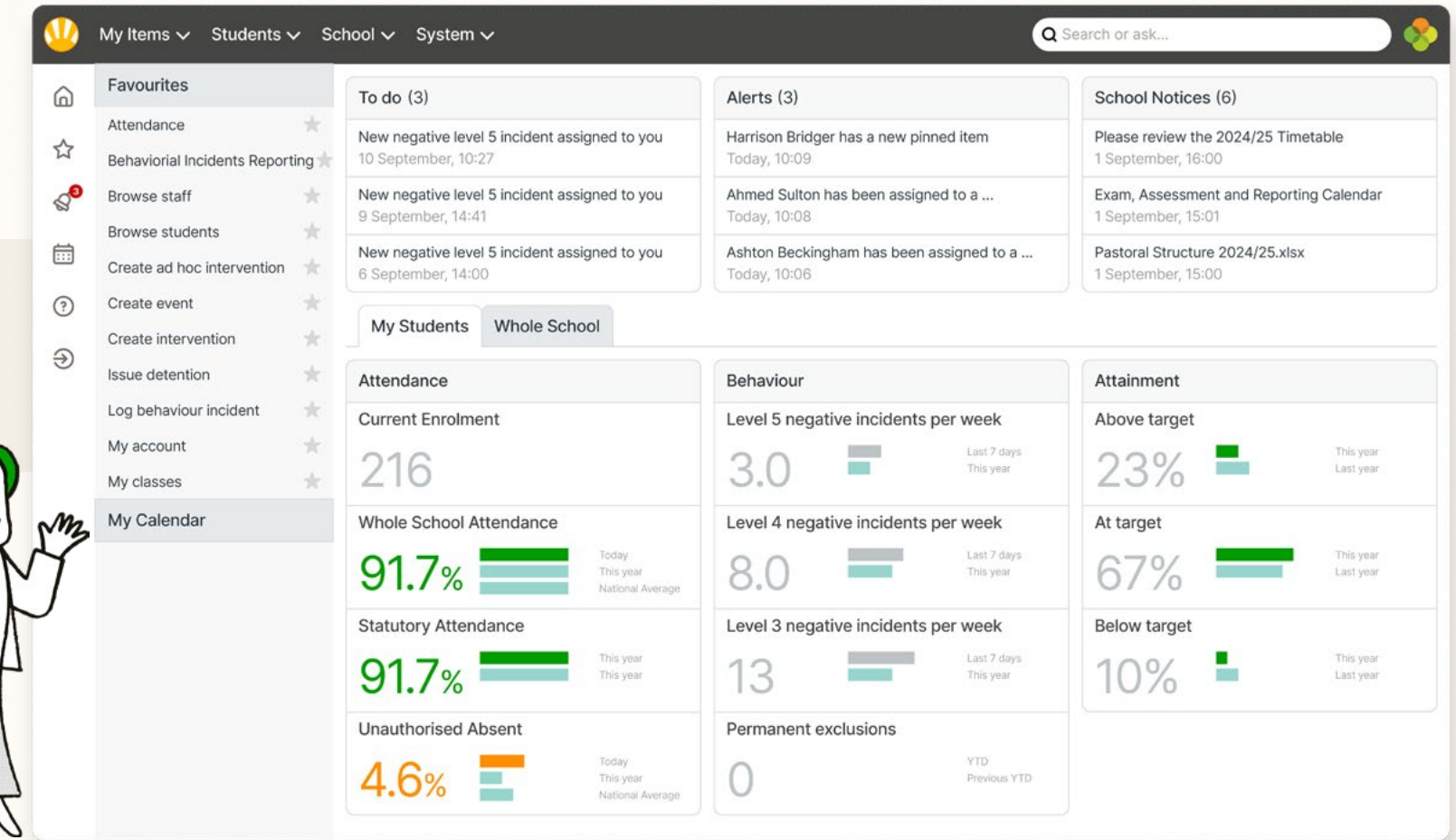
92%

Agree Arbor saves them time

This guide is designed to help you get to know Arbor MIS, give you a quick introduction to our new products, and explain how and why so many secondary schools are choosing a better way to work with Arbor.

Create a *joined-up* secondary school

Arbor MIS brings together people, processes and systems across your secondary school.

It's designed for everyone to dive in and use, cuts down on third party systems, and acts as a single source of truth for staff - making it easy for your whole school to work better, together.

Rated the UK's most intuitive MIS

70%

Have eliminated at least one third party system with Arbor

£3k+

saved per year by eliminating third party systems

Built-in modules join up workflows and data

Arbor includes:

- Behaviour & Interventions
- Exam management
- Progress Tracking
- Cashless Payments
- Parent and Student Portals
- Communications
- Staff Cover

+ more

Integrates seamlessly with your favourite tools

Create consistency and manage complexity

Arbor makes it easy to standardise and roll out policies like behaviour management and intervention planning. Personalise and tweak them to suit your school.

The complete picture of every student

Arbor brings all your data together - from student performance and interventions, to a history of parent comms, staff records and benchmarks from the DfE and Ofsted.

"I liken Arbor to when I got my last car — you could tell the person who designed it probably wanted to drive it.

You find, with Arbor, that you're developing it in a way that makes it easier to use. There are no more spreadsheets going back and forth."

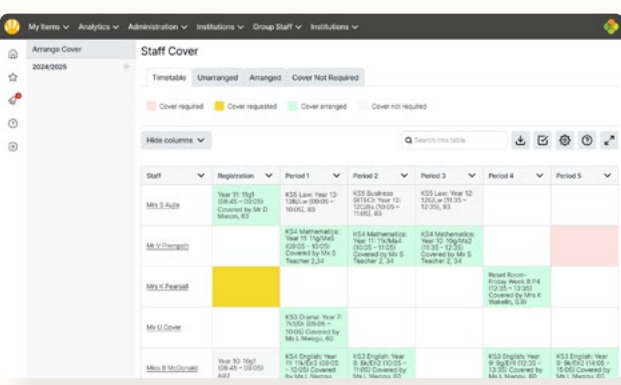Thierry Brunier
Data Manager
Ralph Thoresby School

74%

agree Arbor has *improved* their working life

Designed for everyone

A *shared* workspace

Arbor is designed for everyone - from the office, to senior leaders, teachers and parents. With the tools everyone needs at their fingertips, you can break down silos, rally around the same information, and support each other.
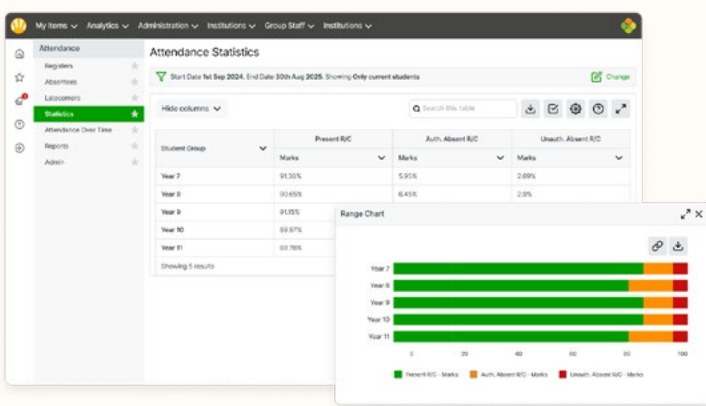
Teachers

Stay on top of things and act, fast.

With real-time data stored securely in the cloud, you can access and analyse clean, live data MIS from anywhere. Crunch it in any number of ways with powerful tools.

- Teacher Homepage
- Student Profile
- My Classroom

Office staff

Let your MIS do more of the heavy lifting

From completing census, to chasing attendance - Arbor reduces repetitive steps, automates things you do a lot, and surfaces what you need in fewer clicks.

- Automated absence follow-up
- Built in communications
- School Census Wizard
- Clubs and Trips Manager

Leaders

Understand your whole school at a glance

Reduce the reporting burden on everyone with real-time data on your homepage. Drill down to the detail, or filter by student groups, and follow up instantly.
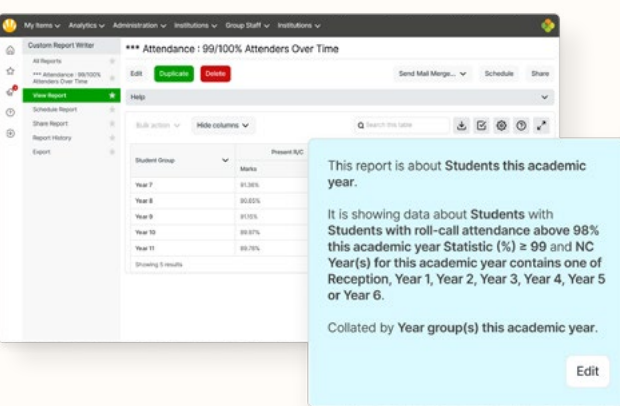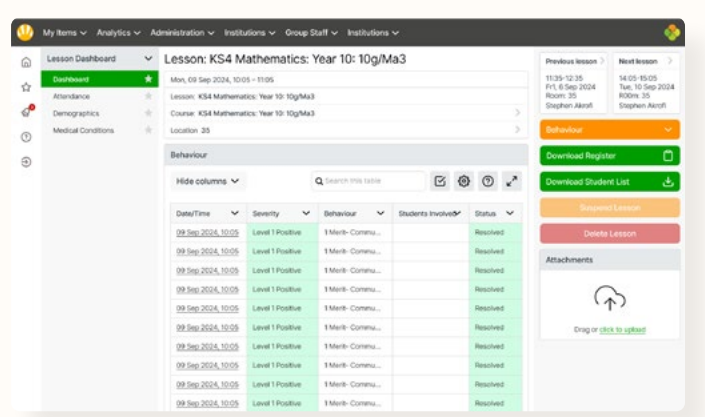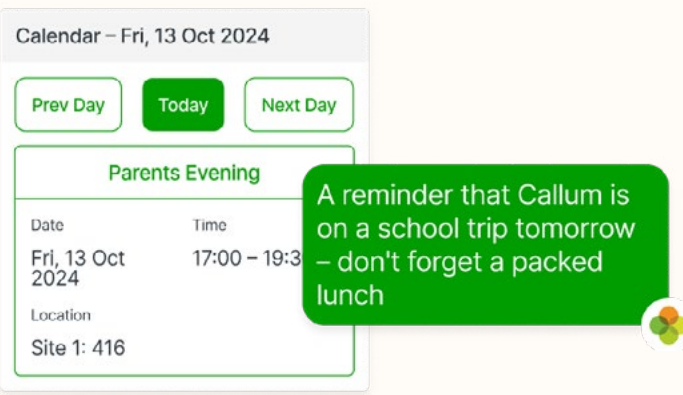
- KPI dashboards
- Automated reporting
- Live data feeds
- Pastoral progress reports

Data Managers

Less time collating, more time analysing

With real-time data stored securely in the cloud, you can access and analyse clean, live data MIS from anywhere. Crunch it in any number of ways with powerful tools.

- Live Data Feeds
- Custom User Defined Fields
- Data Collection Policies
- Data Quality Dashboard

Parents & Guardians

Stay in the loop, in one place

See insights into a child's progress, activities and to-dos in the Arbor app. It also simplifies updating details, managing payments, and more.

- Student calendar
- Cashless payments
- In-app messaging

"What I found very, very quickly with Arbor was that people were intrigued to go and find solutions themselves. Whereas before they'd be knocking on somebody else's door saying, can you do this? It really, really changed the way we work."

James Hodgson
Principal Hagley Catholic High School

92%

agree Arbor has *transformed* the way they work

One place for your data, *endless ways to use it*

We've built Arbor to be the home of school data.

Everything from your student and staff information, to data from all your school apps, and even national benchmarks - is available at an instant, with features that make using it accessible for anyone.

From quick views to *deep dives*

Visual, at-a-glance dashboards

Intuitive dashboards tailored to each role instantly show you the information most relevant to you.

Flexible, painless reporting

Build custom reports in minutes and share them automatically with stake-holders on a schedule.

Bring data to life and see surprising connections

Explore your data in new ways with Live Feeds and integrations with Excel, PowerBI and Google Data Studio.

"Now, everything is in one place: the behaviour, the communications, the assessment, the reports. It seems obvious, but the more people use the system and different parts of the system, the better they become at spotting patterns across the school — all because of the accessibility of the data."

– Graham Cowgill
Assistant Headteacher, Ralph Thoresby School

The largest live benchmarking dataset

With thousands of schools using Arbor, we've built a unique, live dataset that helps you benchmark your performance at any time - without waiting for annual DfE data drops. Our national benchmarks come within 0.1% accuracy of the DfE.

Delivered in real-time

Arbor is powered by Snowflake, the market-leading data platform - which means even the biggest data sets are crunched and loaded quickly, reliably, and you don't have to wait to analyse your data.

Our Secondary School MIS features

Census Wizard
Complete your census quickly and easily without repeated resubmissions

Attendance
Lightning-fast digital registers - no more paper

Calendar
School, staff and pupil calendars

Report Builder
Build reports using any data point in Arbor, run them on a schedule

Interventions
Instant insight into the effectiveness of your interventions over time

Arbor AI
Your new collaborator and assistant in Arbor, powered by ArborAI

My Classroom
Create seating plans and manage your class

Live link to Excel
Link all your data to Excel or PowerBI via Live Feed for seamless custom reporting

Assessments
Track your pupils' progress through school

Safeguarding
Securely premissioned access to child protection

Admin Automation
Automatic excalation of tasks and chasing via email and SMS

Meals, clubs and trips
Easily schedule activities and link to consents and payments

Communications
Send and receive SMS and email, with a fully searchable log

Behaviour
Record, reward and report on behaviour and manage detentions

Progress
Track summative and formative progress

Arbor Parent App
Communicate with parents on the go, and take payments

Payments
Online and offline payments for meals, clubs and trips and manage your school shop

Google Classroom integration
Sync data securely with your digital learning platform

Parent and student portals
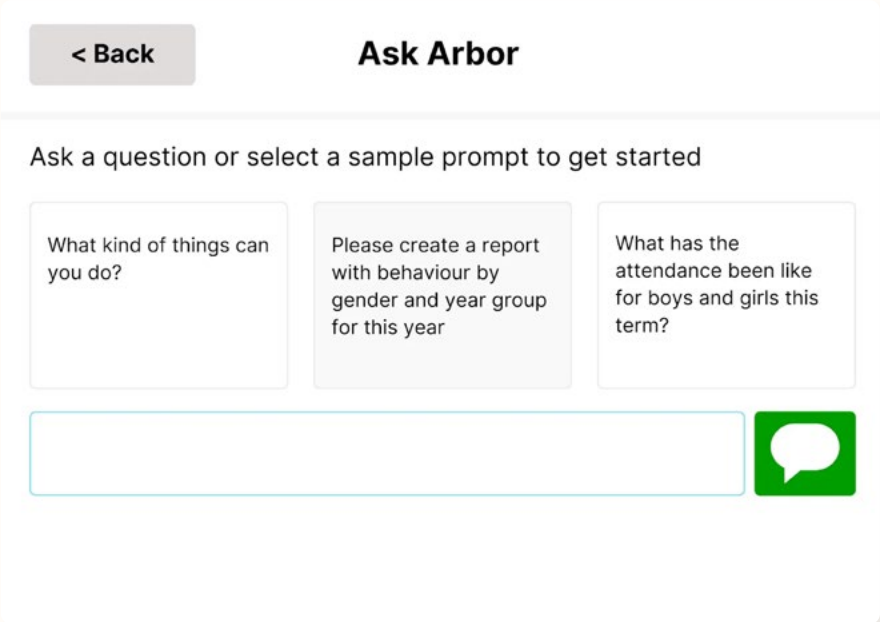Connect third-party Log in to see updates and make payments

Cover
Automatic messaging, scheduling and management

Arbor AI

Meet Arbor AI, the newest member of your team

Need to draft a difficult letter to parents and guardians? Arbor AI can help. Looking for a quick way to create a student report? Arbor AI can help with that, too.

Arbor AI is your new assistant and collaborator, built seamlessly into Arbor MIS. It's designed to turn your words into actions, and bring your ideas to life. Arbor AI is your new assistant and collaborator, built seamlessly into Arbor MIS. It's designed to turn your words into actions, and bring your ideas to life.

Just a few things Arbor AI can do:

Create an instant Student Summary
Arbor will summarise key data points about your students and combine them with written comments from you to produce a mini-student report.

Draft an email, letter or SMS
Tell Arbor what you want to write about, choose a tone of voice and a language, and Arbor will suggest a draft in seconds.
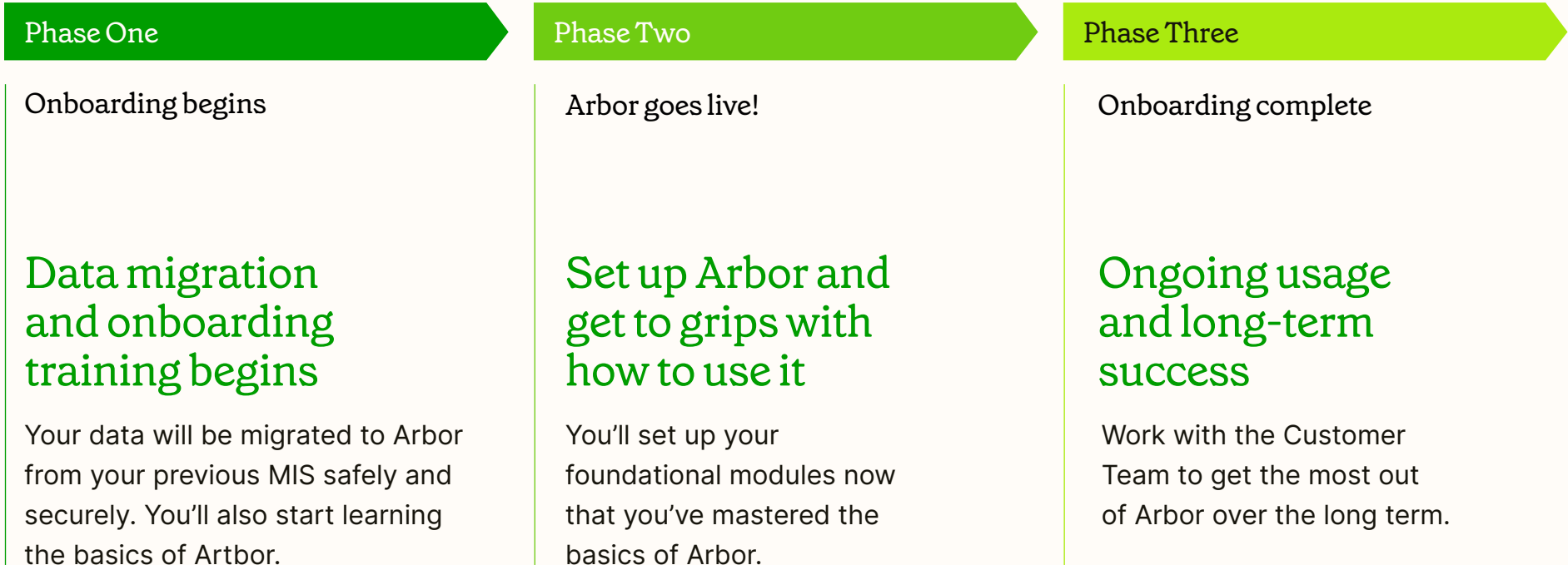
Suggest a formula
Describe what you need to calculate in your Custom Report, and Arbor will create the formula for you and display the results.

How we make Arbor a *success* at your secondary school

Having migrated over 1,000 secondary schools (more than any other cloud provider!), we're confident that our process is as easy it can be.

Get up and running in 12 weeks

Our tried-and-tested secondary school onboarding programme is designed to help your whole school move to Arbor with confidence.

Phase One	Phase Two	Phase Three
Onboarding begins	Arbor goes live!	Onboarding complete
Data migration and onboarding training begins	**Set up Arbor and get to grips with how to use it**	**Ongoing usage and long-term success**
Your data will be migrated to Arbor from your previous MIS safely and securely. You'll also start learning the basics of Artbor.	You'll set up your foundational modules now that you've mastered the basics of Arbor.	Work with the Customer Team to get the most out of Arbor over the long term.

98%
customer satisfaction score for training

95%
customer satisfaction score for support

"We felt thoroughly supported throughout the process by our Onboarding Manager - everything was very clearly communicated and transparent which helped to lift some of that anxiety that comes with any big system change."

– David Pendlebury, *Hinchinbrooke School*

Supported at every step by our *expert* team:

Onboarding Manager
Your dedicated point of contact throughout your onboarding, making sure everything goes smoothly.

Customer Education Team
With first-hand school experience, Adam and his expert team will deliver your training, and get you using Arbor like a pro in no time.

Customer Success Team
Once you're all set up, our team works with you to achieve long-term goals like increasing parental engagement, or using data.

Customer Support Team
For quick answers to questions about Arbor MIS, you can always get in touch with our support team, with a dedicated secondary school phone line.

The Arbor School Management Suite for *Secondary Schools*

Streamline core operations across your secondary school. Our suite of products work brilliantly with Arbor MIS to join up data and work across your school.

TimeTabler
Part of Arbor

The UK's leading timetabling software. Fast, friendly and power-ful, it helps you tackle even the most complex timetabling challenges with confidence.

With Arbor and TimeTabler together,
you can manage last-minute changes to rooms or staffing, and create accurate reports on teacher workloads and more, straight from Arbor.

Fast, friendly and powerful
TimeTabler guides you through each step, automatically checks for clashes and recommends where lessons could go, and why - so it's east to make informed decisions.

Handles any timetabling challenge
From part-time staff, to staggered lunch breaks and split-site schools. Rapidly explore combinations to find the best fit — like working with a timetabling genius behind the scenes.

Help students study their preferred subjects
With dedicated Options software, you can collect GCSE or sixth-form subject choices, set rules to follow, and find the best solutions in the same powerful way.

SAMpeople
Part of Arbor

A complete HR system for schools and trusts, designed by education HR specialists. Already used and loved by over 1,800 schools and MATs, it's the UK's fastest-growing HR system today.

With SAMpeople and Arbor together,
you can onboard new hires, track absences, and manage cover with no double entry. Staff data syncs instantly between the two systems, keeping it accurate and up-to-date everywhere at once.

From contracts to case-work
Give your team a dedicated tool to manage everything from absences and cases, to staff CPD and compliance, from start to finish.

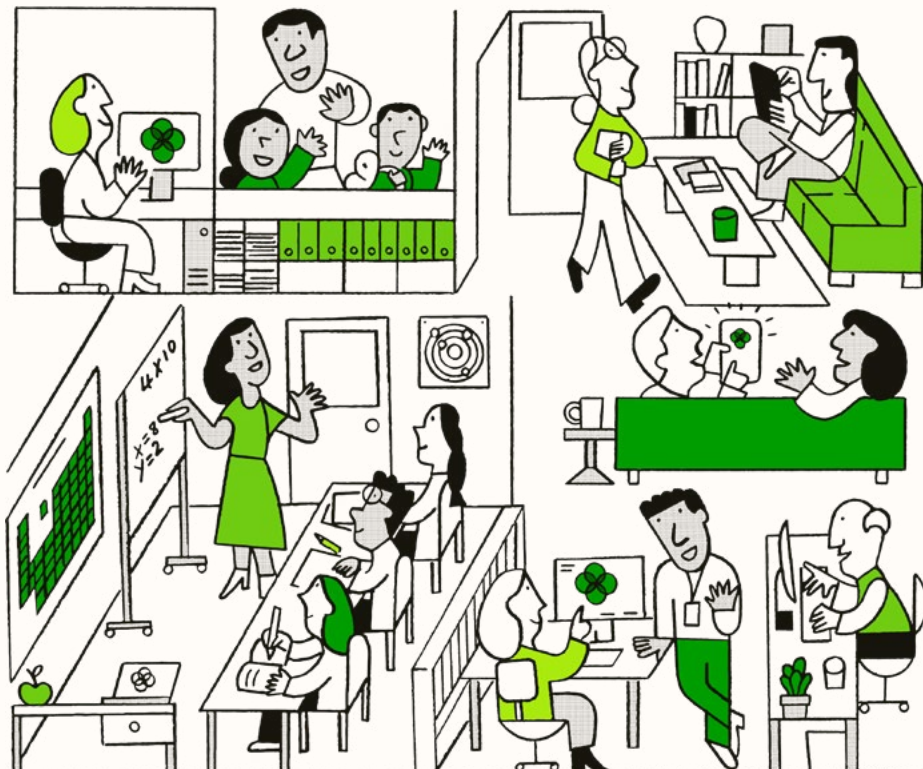### Create consistent HR processes
Align HR processes, policies and templates across your secondary - with education HR best-practice built-in.

Help employees self serve
SAMpeople's mobile-friendly portal gives staff a simple way to request leave, access documents, view training and submit new personal details.

Be part of
something
bigger

Great software is just the start. When you join Arbor, you join a whole community of schools who want to work better.

Join schools from across the country at ArborFest, our flagship annual conference that's packed with inspiring talks and workshops, both in-person and online.

Have your say in where we go next. We update Arbor fortnightly, listening closely and responding to what you tell us. Help us shape the UK's best MIS.

#ArborFest

Discover and share best practice year round through Arbor HQ, our online customer community.

Data protection and GDPR

Serious about safety

We're proud not just to meet but exceed all recommended government guidelines on security standards to protect your school

Digital and physical security

- We're fully cloud-hosted in Amazon Web Services' London data centre
- We store, process and manage all personal data and backups in the UK
- We encrypt your data in Transit and At Rest using bank-grade 256-bit SSL
- Our servers are patched continuously to reduce security vulnerabilities
- We maintain physical security at every Arbor office using access control, secure keys, CCTV, 24/7 security personnel and secure perimeter doors
- We are certified to the latest PCI DSS 4.0, giving your payments the highest level of security
- We are ISO 9001 certified, showing our commitment to delivering consistent quality in our products and services

Arbor MIS and GDPR

- Role-based access control (RBAC) allows schools to manage each staff member's permissions
- Secure logins for every user. Plus, schools can choose from a range of additional security features, including password rules, enforced regular password changes, and two-factor authentication. Arbor also automatically logs out after a period of inactivity
- Easily retrieve data to comply with Subject Access Requests
- Data quality dashboard to help keep your system updated. Arbor will automatically flag records that are missing key information and potential duplicates, and the Data Retention page will help you delete unnecessary data

Find the right fit for your Secondary School

Our Packages

Core

Our best-of-breed basics:

- Attendance
- Behaviour
- Progress Tracking
- Census & Statutory Reporting
- Pupil & Staff Profiles
- Emails
- Clubs & Trips Management
- Staff Cover Management
- Custom Report Writer
- Pupil Report Cards
- Send SMS

Comms

Everything in Core, plus:

- Parent Portal
- Arbor Parent App
- Payments for clubs, meals & Trips
- Meal Management
- Parents Evening Booking
- Pupil Portal
- Custom Report Cards
- Custom Behaviour
- Workflows

Perform

Everything in core & comms, plus:

- Payments Plus
- Staff Performance
- My Classroom
- Intervention Tracking
- Formative Assessments

Book a free demo or get in touch to *find out more*

E   tellmemore@arbor-education.com
T   0208 050 1028
W   www.arbor-education.com

Arbor