

Arbor for Special Schools, Alternative Provisions and PRUs

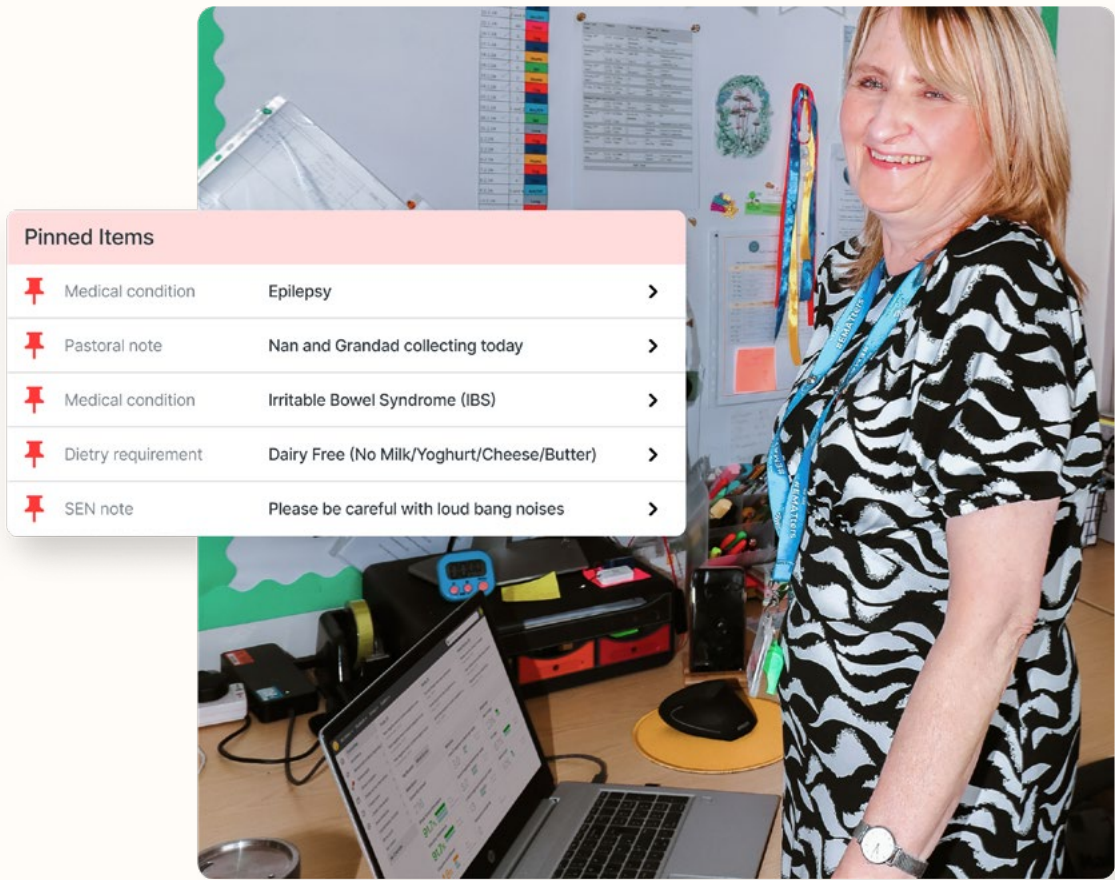
The UK's most popular MIS and
school management software



2 in 3
schools who switch
MIS choose Arbor

With Arbor, schools work *better*

Every day, over 8,000 schools of all sizes and phases use Arbor MIS to free-up hours of their time, make their data meaningful and actionable, and support staff with the tools and insight they need to work at their best.



Supporting SEN schools and your community

And with more special schools choosing to switch to Arbor than any other MIS, we're confident we can help you do the same.

92%

Agree Arbor
saves them time

74%

Agree Arbor has
improved their
working life

92%

Agree Arbor has
transformed the way
they work for the better



We hope this short guide gives you an insight into how and why so many schools are transforming the way they work with Arbor.

Spend time on students, *not admin*

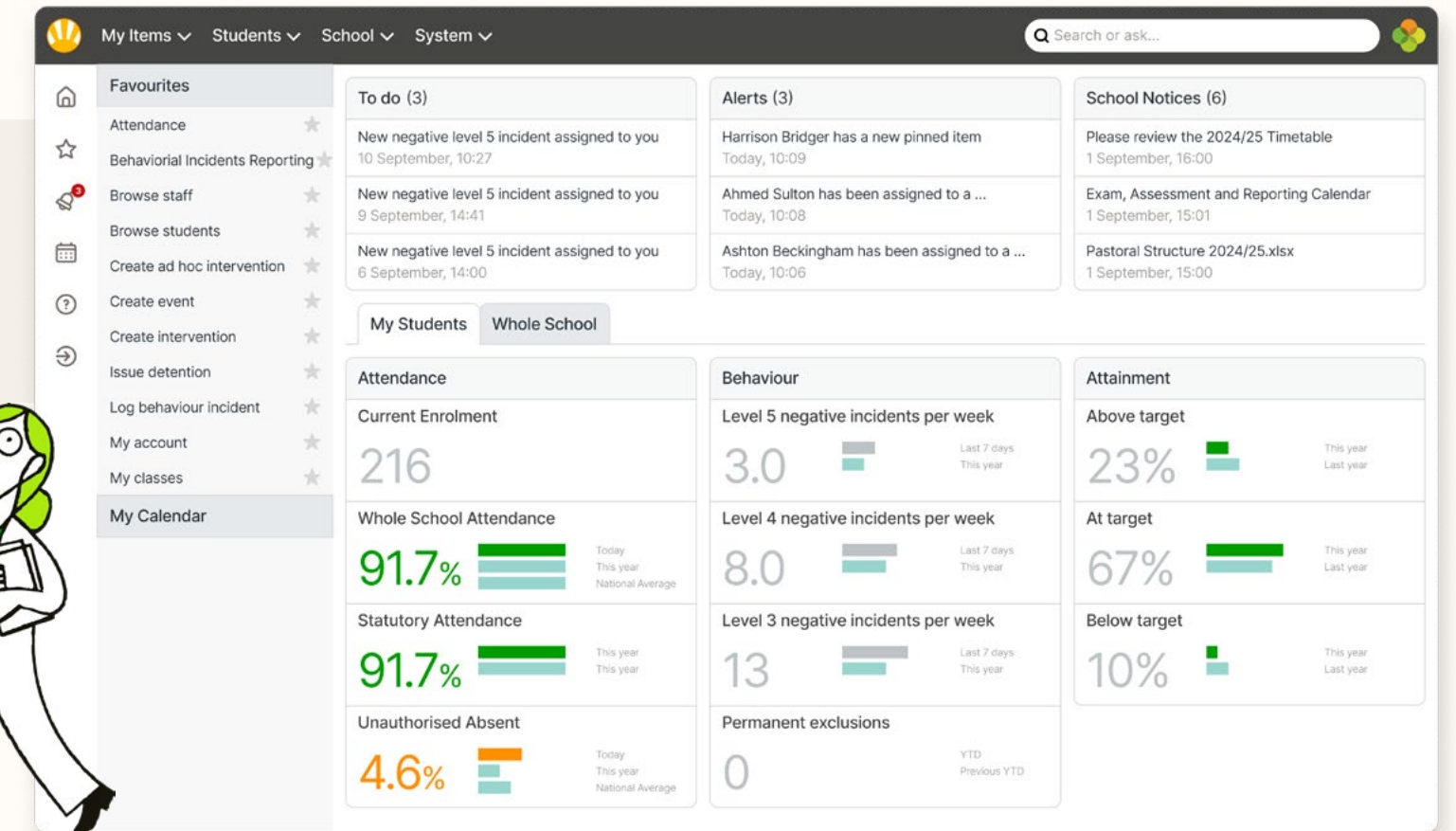
Arbor MIS is designed to support you and your special school during busy, unpredictable days.

It brings all your data and tools together, and adapts to your needs - with features you can tailor to suit your context. And with time-saving tools for every role, your whole team will love using it every day.

“I liken Arbor to a spiderweb, with all the information accessible across the system, rather than having to look in multiple places for things. In essence, Arbor gives you joined-up working. Arbor brought us into the 21st century.”

– Sarah Brett, *Five Acre Wood School*

Rated the UK's
most intuitive
cloud MIS



Tools to suit every kind of SEN context

Every special school is different. We have a range of tools to suit every context, from flexible assessment frameworks to customised reporting and live data feeds.

An up-to-date, instant view of every child

Everything about a student lives in Arbor, from their EHCP to the SMS messages you've sent their parents - so everyone has the full context, at their fingertips.

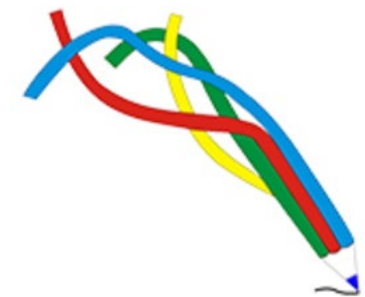
Seamlessly syncs with the tools you love

We integrate with over 50 apps, including CPOMS, BehaviourWatch, and Provision Tracker. Plug in the tools you rely on, and sync data securely with Arbor.

No more paper

No more out of date records or manual filing. Log a behavioural incident or update medical records in seconds, and find that information quickly.

“I can honestly say, hand on heart, that Arbor is the best MIS system I have ever used... I would highly recommend Arbor to any school. Don't hesitate in switching to them, they are fantastic. It's a great system, and the team behind it are brilliant.”



Redbrook Hayes
Community Primary School

Katie Goodhead
*Redbrook Hayes Community
Primary School*

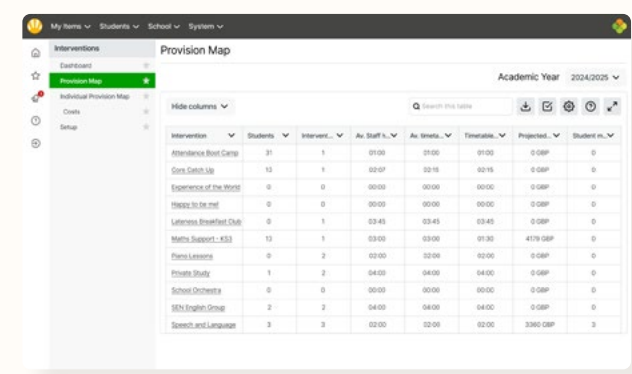
74%

agree Arbor has
improved their
working life

Designed for everyone

An MIS for you and *your community*

Supporting children in SEN schools is a team effort. As well as supporting staff across your school, Arbor makes it easy to bring your whole community together, work from a shared source, collaborate, and stay aligned.

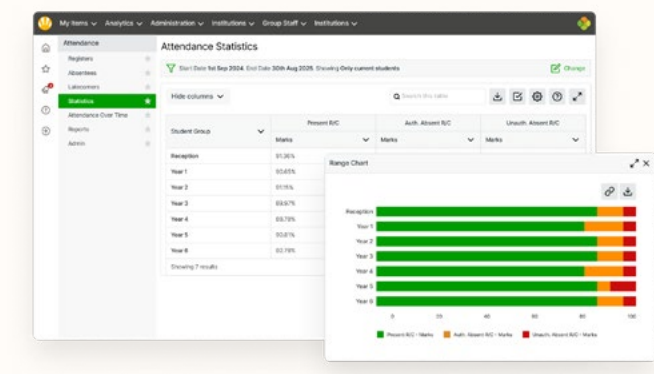


For school staff

Let your MIS do more of the heavy lifting

From completing census, to sending messages home - Arbor reduces repetitive steps, automates things you do a lot, and surfaces what you need in fewer clicks.

- Built-in communications
- Personalised behaviour recording
- Parent and Student Portal



For leaders

Measure and track what truly matters

Arbor makes it easy for your school to create individualised timetables, set personalised outcomes, and track progress effortlessly.

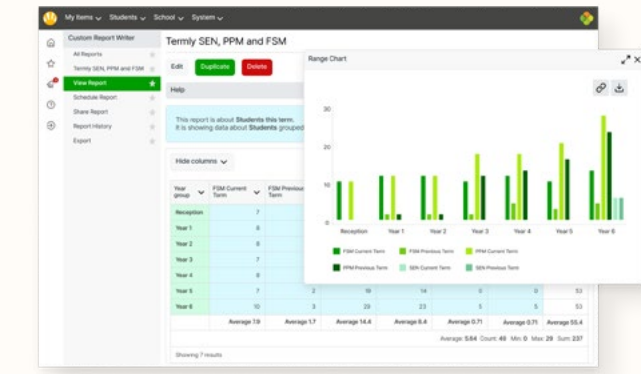
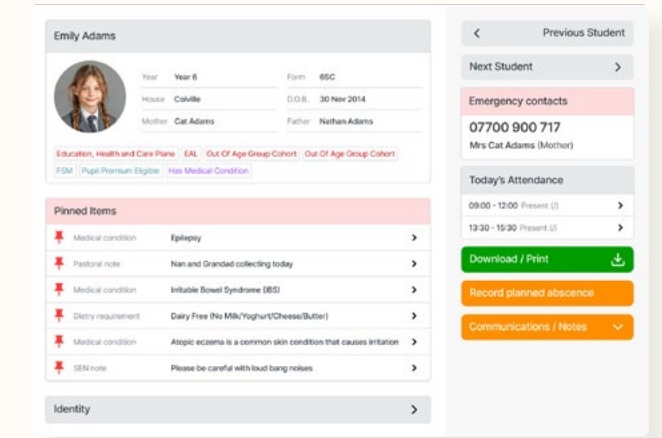
- Student attendance patterns
- Parental engagement reports
- Pastoral progress reports

For care workers

The complete story of every student

With all the important information you need at your fingertips, you can get an up-to-date holistic view of every student under your care.

- Comprehensive student profiles
- Integrated care plans
- Trend analysis tools

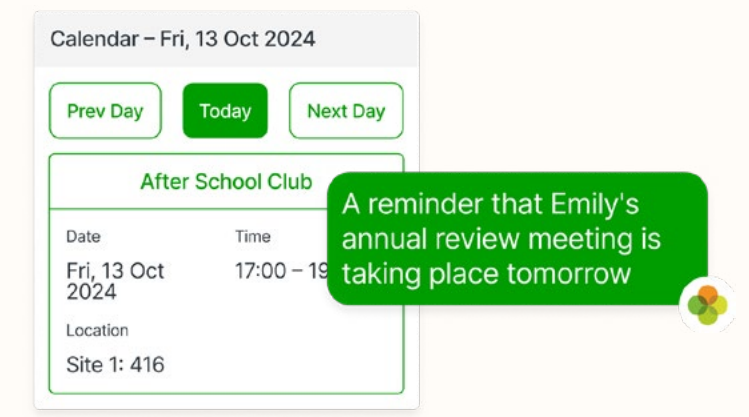


For your support network

Coordinated care, simplified

Arbor streamlines reporting and communication with local authorities, parent schools and support services, so working together is easy.

- Automated reporting
- Live data feeds
- Secure permissioned data



For parents and guardians

Stay connected with your child's journey

Keep informed about your child's day-to-day experiences, progress, and needs. Communicate easily with the school and stay involved at every step.

- Real-time behaviour and progress updates
- Secure two-way messaging
- Access to educational health care plans

Data and insight

One place for your data, *endless ways to use it*

Data is one of the most powerful tools you have, but it's messy - particularly when it's living in different systems.

Arbor MIS brings it all together - everything from your student and staff data, to all your school apps - and makes it easy to share, use and take action from.



At a glance updates and beautiful visuals

Intuitive, interactive dashboards tailored to each role instantly show you the information most relevant to you.

Refreshingly good reporting

Produce and schedule custom reports in an instant — report back to parents, medical staff and Local Authorities with ease, or create a live data feed that's always up to date.

Zero-in on impact

Whether pastoral, behavioural, or academic — Arbor helps cut out the noise so you can track what's most important to you.

“If I had to talk to a school that was thinking about changing to Arbor, the one thing I would tell them is to just do it, because your data will actually mean something to you. Instead of inputting data and not really appreciating why or what it means, you will get a view of what is actually happening in your school.”

– Ruth Davies
*IT Manager,
St James' CofE Primary School*



“Being able to go to a student’s profile, click on the Behaviour section and see all the graphs and charts have been automatically populated is fantastic. We used to have to extract that data manually and it was a long process, but now the SENCO can grab that data and put it straight into the application form in seconds.”



– Simon Whittington
*Head of Alternative College,
Inclusive Education Trust*

agree Arbor
has *improved*
the way they
use data

81%

Our Special School MIS features

Student profile

See holistic information about a child all in one place, including care plans, behaviour and comms

Integrations

Connect third-party systems to Arbor

My Classroom

Create seating plans, manage behaviour, and take attendance

Progress

Track pastoral, behavioural, or academic progress

Google Classroom™ and Microsoft 365

Integration

Sync data securely between Arbor and your digital learning platform

Flexible assessments

Create assessment frameworks that fit your students’ unique needs

Interventions tracking

Create interventions and monitor them over time

Live Feed to Excel

Link all your data to Excel or PowerBI via Live Feed for seamless custom reporting

Census made simple

Complete your census quickly and easily without repeated resubmissions

Clubs and trips

Easily schedule activities and link to consents and payments

Safeguarding

Securely permissioned access to child protection data

Communications

Send and receive SMS and email, with a fully-searchable log

Parent and student portals

Connect third-party Log in to see updates and make payments

Personalise behaviour recording

Record, reward and report on behaviour in a way that suits your students

Attendance

Lightning-fast digital registers - no more paper!

Report Builder

See holistic information about a child all in one place, including care plans, behaviour and comms

Intuitive Dashboards

Get simple, at-a-glance overviews of key performance measures

Calendar

School, staff and student calendars

Arbor App

Communicate with parents on the go

Payments

Online and offline payments for meals, clubs and trips

Meals

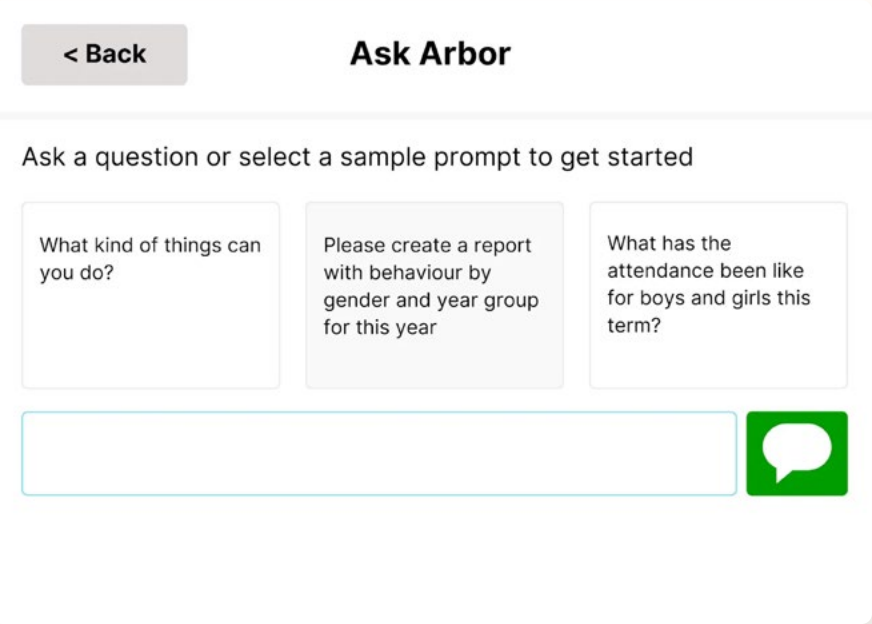
Choose and manage meals across the school

Arbor AI

Meet Arbor AI, the newest member of your team

Need to draft a difficult letter to parents and guardians? Arbor AI can help. Looking for a quick way to create a student report? Arbor AI can help with that, too.

Arbor AI is your new assistant and collaborator, built seamlessly into Arbor MIS. It’s designed to turn your words into actions, and bring your ideas to life. Arbor AI is your new assistant and collaborator, built seamlessly into Arbor MIS. It’s designed to turn your words into actions, and bring your ideas to life.



Just a few things Arbor AI can do:

Create an instant Student Summary

Arbor will summarise key data points about your students and combine them with written comments from you to produce a mini-student report.

Draft an email, letter or SMS

Tell Arbor what you want to write about, choose a tone of voice and a language, and Arbor will suggest a draft in seconds.

Suggest a formula

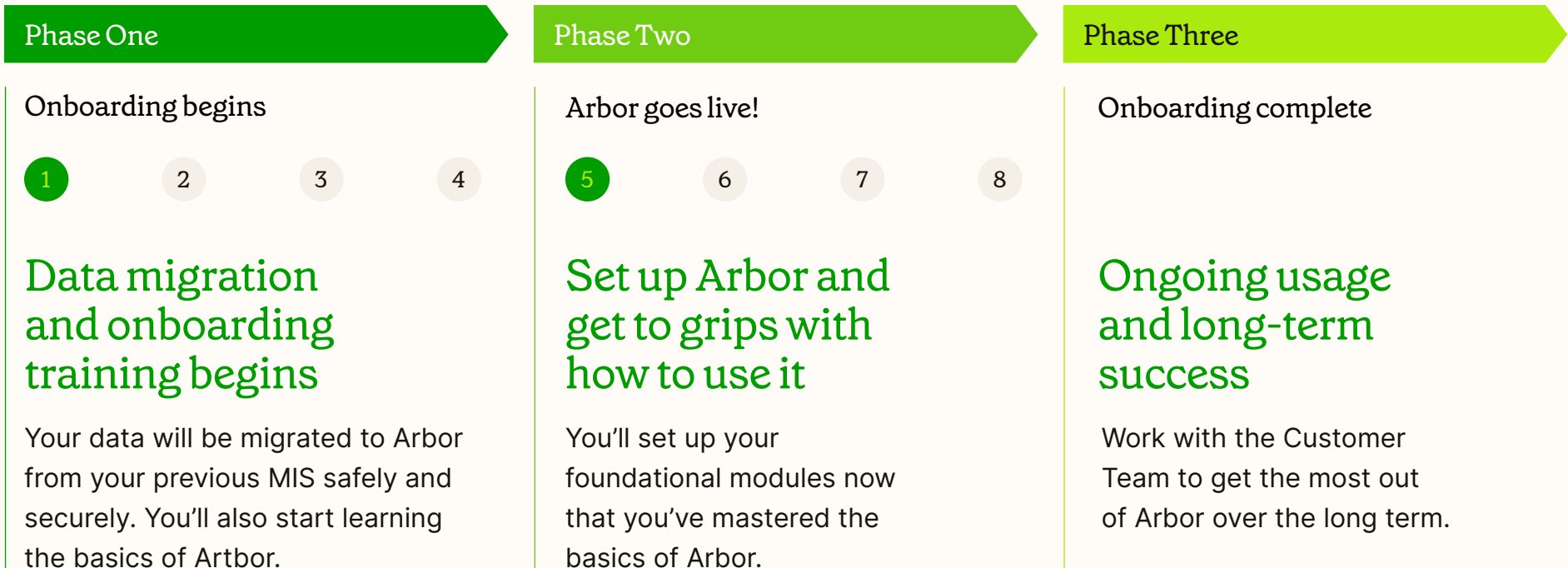
Describe what you need to calculate in your Custom Report, and Arbor will create the formula for you and display the results.

How we make Arbor a *success* at your school

Having migrated over 850 special schools (more than any other cloud provider!), we’re confident that our process is as easy it can be.

Get up and running in 8 weeks

Our hassle-free, self-guided journey is designed to help your whole school move to Arbor with confidence



98%

customer satisfaction score for training

95%

customer satisfaction score for support

“The migration process was eased by knowledgeable staff. I like the fact that we are signposted to guides and training at every step of the way even under the current situation. There appears to be a structured network of available support which is crucial to any changeover.”

– Annette Whittaker,
Administrator
Dove Bank Primary School

Supported at every step by our *expert* team:



Onboarding Manager

Kate and her team are on hand throughout your onboarding journey, ready to answer any questions and make sure you’re hitting the ground running.



Customer Education Team

With first-hand school experience, Adam and his expert team will deliver your training, and get you using Arbor like a pro in no time.



Customer Success Team

Once you’re all set up, our team works with you to achieve long-term goals like increasing parental engagement, or using data.



Customer Support Team

For quick answers to questions about Arbor MIS, you can always get in touch with our support team.

Support

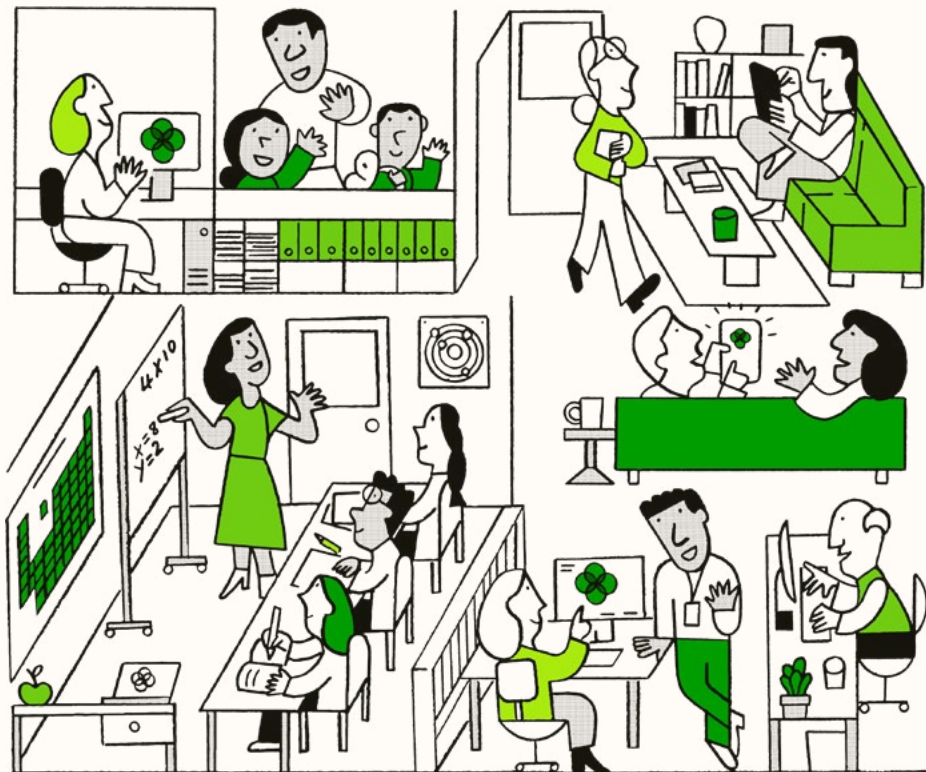
The Arbor School Management Suite for *special schools*

Streamline core operations across your secondary school. Our suite of products work brilliantly with Arbor MIS to join up data and work across your special school.



The Arbor Community

Be part of
something
bigger



Great software is just
the start. When you join
Arbor, you join a whole
community of schools
who want to work better.

Join schools from across the country at
ArborFest, our flagship annual conference
that's packed with inspiring talks and
workshops, both in-person and online.



Have your say in where
we go next. We update
Arbor fortnightly,
listening closely and
responding to what you
tell us. Help us shape
the UK's best MIS.



Discover and share best
practice year round through
Arbor HQ, our **online**
customer community.

Serious about safety

We're proud not just to meet but exceed all recommended government guidelines on security standards to protect your school

Digital and physical security	Arbor MIS and GDPR
<ul style="list-style-type: none">✓ We're fully cloud-hosted in Amazon Web Services' London data centre✓ We store, process and manage all personal data and backups in the UK✓ We encrypt your data in Transit and At Rest using bank-grade 256-bit SSL✓ Our servers are patched continuously to reduce security vulnerabilities✓ We maintain physical security at every Arbor office using access control, secure keys, CCTV, 24/7 security personnel and secure perimeter doors✓ We are certified to the latest PCI DSS 4.0, giving your payments the highest level of security✓ We are ISO 9001 certified, showing our commitment to delivering consistent quality in our products and services	<ul style="list-style-type: none">✓ Role-based access control (RBAC) allows schools to manage each staff member's permissions✓ Secure logins for every user. Plus, schools can choose from a range of additional security features, including password rules, enforced regular password changes, and two-factor authentication. Arbor also automatically logs out after a period of inactivity✓ Easily retrieve data to comply with Subject Access Requests✓ Data quality dashboard to help keep your system updated. Arbor will automatically flag records that are missing key information and potential duplicates, and the Data Retention page will help you delete unnecessary data

Find the right fit for your special school

Our Packages

Core	Comms	Perform
<p>Our best-of-breed basics:</p> <ul style="list-style-type: none">✓ Attendance✓ Behaviour✓ Progress Tracking✓ Census & Statutory Reporting✓ Pupil & Staff Profiles✓ Emails✓ Clubs & Trips Management✓ Staff Cover Management✓ Custom Report Writer✓ Pupil Report Cards✓ Send SMS	<p>Everything in Core, plus:</p> <ul style="list-style-type: none">✓ Parent Portal✓ Arbor Parent App✓ Payments for clubs, meals & Trips✓ Meal Management✓ Parents Evening Booking✓ Pupil Portal✓ Custom Report Cards✓ Custom Behaviour✓ Workflows	<p>Everything in core & comms, plus:</p> <ul style="list-style-type: none">✓ Payments Plus✓ Staff Performance✓ My Classroom✓ Intervention Tracking✓ Formative Assessments

Book a free demo
or get in touch to
find out more

E tellmemore@arbor-education.com
T 0208 050 1028
W www.arbor-education.com

