

# Switching MIS: The quick guide

For primary schools



## Step 1: Deciding to move

Over 9,500 schools have already chosen Arbor MIS, but why switch now?

117+ £5000

minutes saved per staff member per week

is the average amount saved by a school p.a. with Arbor

agree Arbor has transformed the way they work for the better

save time with Arbor compared

with their previous MIS

74%

agree Arbor has improved how they use data

agree Arbor has improved their working life

### Make your switch count

Plus, SIMS has stated that schools can only complete their census in SIMS7 until summer 2026 - from then on, schools will need to switch to SIMS Next Gen. So for the first time, it's not a question of whether you need to switch MIS, it's about making that change count.

## Step 2-5: From research to contract

### Step 2 - Review your systems

It's a good idea to start by listing out your current systems, including your MIS itself, and any other tools you're using alongside it for things like payments or communications. Check how much they cost, when they renew and what your notice period is (it's usually at least 90 days). To get a free system review template, just email hello@arbor-education.com

### Step 3 - Demonstration

We run free Arbor demos, both live and on demand, designed for schools who are starting to think about switching MIS. This is a chance to see Arbor in action and ask any questions you might have. If you'd like to chat to a member of our team first, get in touch at hello@arbor-education.com and we'll find a time that works for you

### Step 4 - Proposal

Once you've gathered your team's feedback from the demos, we'll present our proposal including pricing, training and implementation timelines, so you have all the information you need to decide if Arbor is right for you

### Step 5 - Get started

If you think Arbor is the best fit for your school, we'll start the process of getting you up and running with your new system. We've gone into more detail on what that looks like on the next page

## Step 6+: Migration and onboarding

We know that moving MIS is one of the biggest and most complex changes your school will go through. It's completely normal to feel a bit daunted by it all! We've successfully migrated over 9,000 schools (more than any other cloud provider), our tried and tested migration process means your data is in the safest of hands.

# Phase 1Phase 3Onboarding beginsArbor goes live!Onboarding complete12345678

#### Weeks 1 and 2

- You'll hear from us 24 days before your migration
- Watch your onboarding welcome video
- Your onboarding training begins via the Arbor Training Hub

### Weeks 3 and 4

- Upload your data to our secure online portal
- Your data gets migrated over the course of one weekend

### Weeks 5 and 6

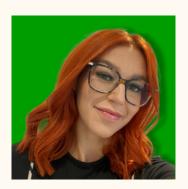
- Arbor goes live!
   You're using it to
   send comms and
   take daily registers
- Complete training on more in-depth areas of Arbor, like assessments or payments

#### Weeks 7 and 8

- Your onboarding is complete!
- You'll be introduced to the wider
  Customer Team and move onto Phase 3

### Ongoing usage and long-term success

# Support along the way



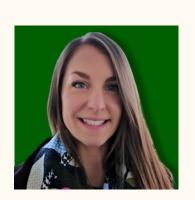
Digital Onboarding Team

Kate and her team of specialists are on hand throughout your onboarding journey, ready to answer any questions and make sure you're hitting the ground running.



**Customer Education Team** 

Adam and his expert team will deliver your training to get you using Arbor like a pro in no time. We have training modules for every role in the school, to help you succeed in your role.



Customer Success Team

Once you're all set up and using Arbor in your school, Zoe's team will work with you to achieve long-term goals, like increasing parental engagement, or better data reporting.



Customer Support Team

If you need quick answers to questions about the platform at any point, you can always get in touch with our support team, led by Emily.



#### Resources

Our Help Centre and Arbor HQ (customer forum) are packed with thousands of resources and templates. Still not sure? Our friendly knowledge bot, Arby, is also on hand to help.

# Get in touch to find out more

E hello@arbor-education.com W www.arbor-education.com

